

## 2021 Annual Director Election

Survey & Ballot Systems 7653 Anagram Drive Eden Prairie, MN 55344-7311 800-974-8099 surveyandballotsystems.com





June 14, 2021

Don Ballard VP, Legal Services PO Box 1 Johnson City, TX 78636-0001

Dear Mr. Ballard:

As the election contractor, we are pleased to provide you with the official tabulation for the 2021 Annual Director Election from ballots qualified in accordance with the election specifications, as approved by the Pedernales Electric Cooperative.

The following reports are tabulated from ballots received on or before June 11, 2021. These certified results account for 16,933 ballots cast from 130,304 eligible members, yielding a participation rate of 12.99%.

Also provided are supporting reports, including a Votes by District, a Voters by Email by Media, a Voters by Analytics, a Video Views, a DirectVote® Rating and a DirectVote® Comments Report.

We greatly appreciate the opportunity to serve the Pedernales Electric Cooperative with election services and wish you great success in the coming year. If you have any questions regarding the enclosed information, please do not hesitate to call me at (800) 974-8099, Ext. 314.

Sincerely,

Melissa A Fiala

Melissa Fiala Quality Assurance Specialist

Enclosure(s)



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Eligible Voters:	130,304
Paper Ballots:	6,591
Web Ballots:	10,469
Duplicate - Paper Removed:	84
Duplicate - Web Removed:	43
Final Paper Ballots:	6,507
Final Web Ballots:	10,426
Total Returns:	16,933
Percent Returned:	12.99%

Certified by Survey & Ballot Systems

Melissa a Fiala

Melissa Fiala Quality Assurance Specialist

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Notary Public



Sponsoring organization had knowledge of or access to participant login codes.

6/14/2021

Date

6/14/2021

Date



Candidate for Direct	tor District 1			
Vote for: 1		Votes	Percent	
Milton Rister		3,881	62.4%	DECISION
Anthony Hurley		2,337	37.6%	
	Total Valid Ballots:	6,218		
	Total Unexercised:	13		
	Total Invalid:	1		
	Total Ballots Cast:	6,232		
Candidate for Direct	tor District 6			-97-6 <u>7</u> -46
Vote for: 1		Votes	Percent	
Paul Graf		4,109	61.7%	DECISION
Doug Faseler		1,368	20.6%	
Dave Hindman		1,178	17.7%	
	Total Valid Ballots:	6,655		
	Total Unexercised:	18		
	Total Invalid:	7		
	Total Ballots Cast:	6,680		



Candidate for Directo	r District 7			
Vote for: 1		Votes	Percent	
Amy Lea SJ Akers		2,721	67.8%	DECISION
Andrew Wilson		1,292	32.2%	
	Total Valid Ballots:	4,013		
	Total Unexercised:	8		
	Total Invalid:	0		
	Total Ballots Cast:	4,021		

	Total Members	Paper Ballots	Web Ballots	Total Ballots	% Received
Candidate for Director District 1					
District					
VD1	42,456				
Anthony Hurley		629	1,708	2,337	5.5%
Milton Rister		1,425	2,456	3,881	9.1%
VD6	42,397				
Anthony Hurley		0	0	0	0.0%
Milton Rister		0	0	0	0.0%
VD7	45,451				
Anthony Hurley		0	0	0	0.0%
Milton Rister		0	0	0	0.0%

Total Members	Paper Ballotș	Web Ballots	Total Ballots	% Received
	Se I I Sake			
42,456				
	0	0	0	0.0%
	0	0	0	0.0%
	0	0	0	0.0%
42,397				
	627	741	1,368	3.2%
	532	646	1,178	2.8%
	1,826	2,283	4,109	9.7%
45,451				
	0	0	0	0.0%
	0	0	0	0.0%
	0	0	0	0.0%
	Members 42,456 42,397	Members       Ballotş         42,456       0         0       0         0       0         42,397       627         532       532         1,826       1,826         45,451       0         0       0         0       0	Members         Ballotş         Ballots           42,456         0         0           0         0         0           0         0         0           0         0         0           42,397         627         741           532         646         1,826         2,283           45,451         0         0         0           0         0         0         0         0	Members         Ballotş         Ballotş <t< td=""></t<>

	Total Members	Paper Ballots	Web Ballots	Total Ballots	% Received
Candidate for Director District 7 District	an and				
VD1	42,456				
Amy Lea SJ Akers		0	0	0	0.0%
Andrew Wilson		0	0	0	0.0%
VD6	42,397				
Amy Lea SJ Akers		0	0	0	0.0%
Andrew Wilson		0	0	0	0.0%
VD7	45,451				
Amy Lea SJ Akers		1,024	1,697	2,721	6.0%
Andrew Wilson		421	871	1,292	2.8%

Email	Total Members	Paper Ballots	Web Ballots	Total Ballots	% Received
Email	91,503	3,618	9,952	13,570	14.8%
No Email	38,801	2,889	474	3,363	8.7%
Totals	130,304	6,507	10,426	16,933	13.0%

Analytic	Total Eligible	Total Recipients	Web Ballots Submitted	Submitted	Percent of Submitted	Percent of Eligible
Login - QRCode	130,304	130,304	10,502	649	6.18%	0.50%
Login - Single Signon	130,304	130,304	10,502	875	8.33%	0.67%
Operating System - Window	130,304	130,304	10,502	4,779	45.51%	3.67%
<b>Operating System - MAC</b>	130,304	130,304	10,502	1,755	16.71%	1.35%
Operating System - Linux	130,304	130,304	10,502	44	0.42%	0.03%
Browser - Internet Explorer	130,304	130,304	10,502	1,300	12.38%	1.00%
Browser - Firefox	130,304	130,304	10,502	777	7.40%	0.60%
Browser - Safari	130,304	130,304	10,502	3,529	33.60%	2.71%
Browser - Chrome	130,304	130,304	10,502	4,641	44.19%	3.56%
Browser - Opera	130,304	130,304	10,502	16	0.15%	0.01%
Device - Desktop	130,304	130,304	10,502	6,655	63.37%	5.11%
Device - Mobile	130,304	130,304	10,502	3,847	36.63%	2.95%
Top IP Addresses	130,304	130,304	10,502	39	0.37%	0.03%
Top IP Addresses	130,304	130,304	10,502	36	0.34%	0.03%
Top IP Addresses	130,304	130,304	10,502	17	0.16%	0.01%
Top IP Addresses	130,304	130,304	10,502	14	0.13%	0.01%
Top IP Addresses	130,304	130,304	10,502	12	0.11%	0.01%
Top IP Addresses	130,304	130,304	10,502	12	0.11%	0.01%

#### PEDERNALES ELECTRIC COOPERATIVE 2021 ANNUAL DIRECTOR ELECTION

Analytic	Total Eligible	Total Recipients	Web Ballots Submitted	Submitted	Percent of Submitted	Percent of Eligible
Top IP Addresses	130,304	130,304	10,502	10	0.10%	0.01%
Top IP Addresses	130,304	130,304	10,502	10	0.10%	0.01%
Top IP Addresses	130,304	130,304	10,502	10	0.10%	0.01%
Top IP Addresses	130,304	130,304	10,502	9	0.09%	0.01%

#### Glossary of Terms Used

Login	Voter logged in and submitted their ballot via the stated method.
Operating System	Voter submitted their ballot using the stated operating system.
Browser	Voter submitted their ballot using the stated browser.
Device	Voter submitted their ballot using the stated device type.
Top IP Addresses	Voters submitted their ballot via the stated Internet Protocol (IP) Address.

Note: Analytics with an asterisk (\*) measure Clicks ONLY.



Anthony Hurley	661
Milton Rister	562
Amy Lea SJ Akers	540
Andrew Wilson	503
Doug Faseler	424
Paul Graf	365
Dave Hindman	349
Totals	3,404



Rating	Count	Percent	Count	Percent
VERY SATISFIED	6,407	61.0%	6,407	75.9%
SATISFIED	1,714	16.3%	1,714	20.3%
NEUTRAL	280	2.7%	280	3.3%
DISSATISFIED	13	0.1%	13	0.2%
VERY DISSATISFIED	26	0.2%	26	0.3%
NO COMMENT	2,062	19.6%		
TOTAL	10,502	100.0%	8,440	100.0%
Cumulative Breakdown:				
(Less "No Comment")	<u>Count</u> Perc	<u>ent</u>		
Very Satisfied or Satisfied	8,121 96.	2%		
Dissatisfied or Very Dissatisfied	39 0.	5%		





"Your level of satisf	faction with the web voting process:"
Rating:	Comments about this process:
VERY SATISFIED	PEC makes having electric service, and options, affordable.
VERY SATISFIED	Very user friendly
VERY SATISFIED	It was so easy! Everything you need to make an informed decision!
VERY SATISFIED	Easy easy
VERY SATISFIED	Great. Loved the Bio and video for each candidate
VERY SATISFIED	I would standardize and shorten the BIOs Top of BIO
	Top 5 accomplishments related to proposed role.
	Top 5 priorities for upcoming term
	Last 3 professional history summary
	Academic background
	Top 5 personal values/ethical believes.
	Approach to innovation and diversity/equity.
VERY SATISFIED	Fantastic
VERY SATISFIED	Very easy to use and understand.
VERY SATISFIED	Love all the information for each candidate
VERY SATISFIED	I appreciate how easy it was to switch back and forth between the bios/other information and the ballot. I did not run into any glitches in this online voting process.
VERY SATISFIED	Voting online was easy, and made even more efficient by including links to the Candidate's biographies. Thank you!
VERY SATISFIED	Good
VERY SATISFIED	Very helpful to learn about both candidates to make an informed decision.
VERY SATISFIED	very easy



"Your level of satisfaction with the web voting process:" Rating: Comments about this process: VERY SATISFIED This is an outstanding method of casting our vote. The candidates biography was extremely helpful in making my decision. On a scale of 1-10 (10 being the best score). Irate this voting process a (10). Thank you. Respectfully **VERY SATISFIED** EASY AND CONVENIENT. WHY GIVE INSTRUCTIONS ON MAILING IN BALLOT AND THEN DIRECTING US ""DO NOT MAI YOUR BALLOT TO PEC" WHEN ENVELOPE IS ADDRESSED TO PEC? **VERY SATISFIED** online voting is quicker than our MAIL!!! Thank YOU! VERY SATISFIED Easy and fast VERY SATISFIED Simplicity without having to login. Informational received in mail helped me prepare before getting this online. **VERY SATISFIED** easy **VERY SATISFIED** Easy to use... VERY SATISFIED Very easy to do. VERY SATISFIED Enjoyed listening to both candidate's bios! Great addition to the ballot process. **VERY SATISFIED** Easy peasy VERY SATISFIED Extremely easy process. Thank you! **VERY SATISFIED** I would like to see Latinos candidates **VERY SATISFIED** Very easy process. I don't see why someone might not vote. VERY SATISFIED Appreciate all the efforts PEC has made to make voting so easy. VERY SATISFIED This is the way all board of directors ballots should be done. Enjoyed having the videos and seeming in-depth bios. Thanks



Rating:	Comments about this process:
VERY SATISFIED	Very friendly and quickly.
VERY SATISFIED	This was pretty awesome! I felt that it was quick and secure or at least more secure than sending it in. I appreciate ya!
VERY SATISFIED	Very Easy
VERY SATISFIED	Good like it
VERY SATISFIED	The process was so easy. I didn't have to look up my login credentials since the like sent was specific to me.
VERY SATISFIED	Making things easy
VERY SATISFIED	Super easy!
VERY SATISFIED	Like it very well. I have been locked out of my e-mail as I can't remember my password, just verify by my account with you and my history with you, thanks.
VERY SATISFIED	Easy to use
VERY SATISFIED	Great instructions & easy to use!
VERY SATISFIED	Simple and convenient
VERY SATISFIED	The videos truly helped me to decide how I wanted to vote. Thank you
VERY SATISFIED	Love the convenience!
VERY SATISFIED	Appreciate all the effort PEC has gone to to make voting so easy,
VERY SATISFIED	very easy
VERY SATISFIED	The process is so easy!
VERY SATISFIED	SO EASY. THANKS!
VERY SATISFIED	This is an excellent process! Voting is fast and easy. Keep up the good work.



"Your level of satisfaction with the web voting process:"Rating:Comments about this process:VERY SATISFIEDThank you.VERY SATISFIEDI vote for change in the idea that it is good to here.

VERY SATISFIED	I vote for change in the idea that it is good to have grass roots people who have come up by their bootstraps to success. Our country was founded by people who were supposedly ordinary folks but had "pure Grit". Thanks for providing candidates who fit this description and the modern technology to vote in this manner.
VERY SATISFIED	Thank you for having online voting.
VERY SATISFIED	Easy
VERY SATISFIED	Nice and easy.
VERY SATISFIED	Seemed to work fine.
VERY SATISFIED	Very happy with having information about each candidate right along with the ballot
VERY SATISFIED	Very straightforward and informational.
VERY SATISFIED	Thank you for letting us vote online
VERY SATISFIED	Was easier than other on line voting.
VERY SATISFIED	simple and to the point
VERY SATISFIED	It was very quick and easy, and had information too
VERY SATISFIED	Looks site looks and works great this year like always; Thanks SBS!
VERY SATISFIED	Quick and easy, instructions clear and assured ballot was submitted
VERY SATISFIED	Keep it going it provides all pertinent information needed to make a good solid judgment
VERY SATISFIED	Very easy
VERY SATISFIED	Easy to do. Simple. I like simple.



Rating:	Comments about this process:
VERY SATISFIED	Simple and informative. Wish all voting was this way.
VERY SATISFIED	Very easy to cast our ballot. Recommend this be available for all future PEC voting.
VERY SATISFIED	I enjoyed being able to see and hear them speak. Names and written bios just aren't enough these days.
VERY SATISFIED	excellent, thanks
VERY SATISFIED	easy to use
VERY SATISFIED	concise, clear and professional. Well done.
VERY SATISFIED	Appreciated receiving the ballot by mail. Let me look at the material before logging online to vote.
VERY SATISFIED	Liked that bio could be read and could listen to each man's remarks.
VERY SATISFIED	very easy!
VERY SATISFIED	Quick and easy. I also like having the bios of candidates included.
VERY SATISFIED	Quick and easy.
VERY SATISFIED	Very detailed Bios, great process for voting.
VERY SATISFIED	Very easy and simple process
VERY SATISFIED	Great job during snow apocalypse
VERY SATISFIED	Very convenient and bios helped immensely in the process.
VERY SATISFIED	None, appreciate the transparency
VERY SATISFIED	Simple, easy and quick. Linking their bios also helped a lot. Thank you.
VERY SATISFIED	Nice and easy. No trip to post office. Thanks!
VERY SATISFIED	Glad to see the bios attached



"Your level of satisfaction with the web voting process:" Rating: Comments about this process: **VERY SATISFIED** Thank you for making it so easy and for providing all the necessary info on the candidates! VERY SATISFIED very easy .. thanks **VERY SATISFIED** Simple and Easy. **VERY SATISFIED** Good use of available technology. I do everything online, including my job. I loved that the candidate bios and videos were included next to **VERY SATISFIED** where to vote! VERY SATISFIED Easy **VERY SATISFIED** Easy and affective **VERY SATISFIED** The information provided about the candidates gave me the power to choose a well qualified person for the position. **VERY SATISFIED** Very east, quick & straight forward **VERY SATISFIED** Well organized and clear. The extensive bios were much appreciated. **VERY SATISFIED** Easy user friendly efficient VERY SATISFIED voting was guick and easy online **VERY SATISFIED** This is a very convenient and easy method to cast votes. Thank you. **VERY SATISFIED** The video presentation on each of the candidates was a nice personal touch. **VERY SATISFIED** Directions were clear and easy to understand. Finding the website was also made simple. It was guick and easy to vote. VERY SATISFIED I appreciate the inclusion of the bios with videos.



Rating:	Comments about this process:
VERY SATISFIED	This was a very easy process and I liked that there was an easy- to-access link to their bios.
VERY SATISFIED	Easy and informative!
VERY SATISFIED	The bios were very helpful and I really appreciated the videos showing each candidate. This helped me make a much more informed choice. Thanks!
VERY SATISFIED	Very easy process. Excellent, concise instructions.
VERY SATISFIED	Bios were thorough and very informative.
VERY SATISFIED	no comment
ERY SATISFIED	easy
/ERY SATISFIED	Quick and easy to vote. Great info provided on candidates.
/ERY SATISFIED	The process worked great.
/ERY SATISFIED	Very easy plus simple and clear direct instructions.
ERY SATISFIED	Easy to use. Well thought out.
/ERY SATISFIED	Simple, easy and informative. Thank you for providing detailed candidate bio.
/ERY SATISFIED	It was fast and easy and took less than 60 seconds (other than reading the bios). It's a great process.
/ERY SATISFIED	Easy to use and contained all the information I needed. Really good way to vote!!
ERY SATISFIED	Thank you for including the bio for the candidates.
ERY SATISFIED	Easy to follow and user friendly
ERY SATISFIED	Great job on restoring power in areas during the Texas freeze. We are satisfied with the given services. Thank you.
<b>/ERY SATISFIED</b>	Vert easy process



Rating:	Comments about this process:
VERY SATISFIED	Bios were concise and informative, online process was very easy. Thank you.
VERY SATISFIED	Very easy to vote. Thank you
VERY SATISFIED	The instructions were clear, and the process easy. I read the bios on the print material that was mailed with the ballot, but it was easy to see them online, too.
VERY SATISFIED	Thank you for making this process easy!
VERY SATISFIED	Worked fine. Thanks for letting us vote!
<b>/ERY SATISFIED</b>	Easy to access. Like the bios.
ERY SATISFIED	Thanks
VERY SATISFIED	I appreciated hearing from each candidate and getting a chance to learn about their qualifications.
VERY SATISFIED	I like the option to view Bios
/ERY SATISFIED	Couldn't be easier; extremely user-friendly.
ERY SATISFIED	very easy and quick
VERY SATISFIED	Thank you for making it an easy process to vote. All the information about the candidates was provided and I really appreciate that.
VERY SATISFIED	Thank you for the opportunity to be able to see a blog on each person it made my body much easier.
/ERY SATISFIED	Simple and easy to get the information needed to make my decision.
VERY SATISFIED	glad you had their videos and bios.



"Your level of satisfaction with the web voting process:" Rating: Comments about this process: **VERY SATISFIED** Giving the emergency state we were in during February. There should be a question regarding reliability and what legislation PEC candidates will push to get ERCOT fixed. **VERY SATISFIED** very easy to do. **VERY SATISFIED** Process was easy. Being able to read the bios for each candidate was helped I. Verifying in my memory for selecting of the best candidate. Online voting was easy to navigate, format of the ballot was **VERY SATISFIED** accessible, and there were three choices on how to vote. **VERY SATISFIED** The personalized link is a game-changer. Makes voting so much approachable so we don't have to recall login information to get there. **VERY SATISFIED** It is great to be able to complete this online and that the bios are available to read. Very helpful. VERY SATISFIED You have done an awesome job at setting up your voting online balloting process. Nice online interface, thank you **VERY SATISFIED VERY SATISFIED** Very easy! Easy and well designed **VERY SATISFIED** VERY SATISFIED The web voting was very easy to use and included all of the information necessary to make an informed decision. VERY SATISFIED Thank you for making it easy. Most importantly, my sincere gratitude for making available bios, Q&A, and a video of both candidates. All together this assisted and guided me to make an intelligent vote.



"Your level of satisfaction with the web voting process:" Comments about this process: Rating: **VERY SATISFIED** This is really well done and I only wish we had such a solution for voting for our state, local, and federal candidates. Thank you for what you do! It has been a rough year and I just want to say thanks because I know you are working hard for us! VERY SATISFIED Simple and easy!! VERY SATISFIED Very easy to use **VERY SATISFIED** I really am impressed with the quality & ease of learning about each candidate. The videos are especially good so you can see & hear what each one has to say & the conviction in their voices. This was a tough decision as I wanted to vote for each one. I liked the videos because they showed more than words to be VERY SATISFIED read and kept me interested to HEAR what they had to say. **VERY SATISFIED** Nothing **VERY SATISFIED** Perfect process. I was able to read about the candidates and make an informed decision on who I would think would do the best job going forward. VERY SATISFIED This is a lot easier to do and you don't forget to do it. When you get the ballot in the mail you forget about it. **VERY SATISFIED** Quick and easy to vote. **VERY SATISFIED** Finally we feel our vote really counts without the proxy vote total being the ultimate determining factor. This system seems much more member friendly. VERY SATISFIED Voting online was very easy and I clearly understood everything. Thanks! **VERY SATISFIED** Easy process



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Rating:	Comments about this process:
VERY SATISFIED	Worked very smoothly!
VERY SATISFIED	Great system! Thank you!
VERY SATISFIED	Very easy to go through
VERY SATISFIED	Fast and simple
VERY SATISFIED	Great process. Very quick, simple, and has excellent instructions Thank you for providing this option. I am a fan!
VERY SATISFIED	I like the bios to help decide on a candidate
VERY SATISFIED	Ballot and bios were set up in an excellent way. Easy to research and then vote.
VERY SATISFIED	Outstanding manner in which you provided candidates both a written assessment about each candidate but most important it was fantastic to hear directly from them via he videos they provided. I hope you'll continue to do the same for all future voting initiatives.
VERY SATISFIED	Very much appreciate this form of governance voting. Easy to navigate and includes extensive biographies making it easy to make informed decisions in lieu of in-person meetings.
VERY SATISFIED	Very cool.
VERY SATISFIED	Thank you for the plethora of information for an educated vote. God's grace.
VERY SATISFIED	Very easy.
VERY SATISFIED	You have made it VERY EASY to voteThank you!
VERY SATISFIED	made the voting process easy
VERY SATISFIED	Fast and easy!



Rating:	Comments about this process:
VERY SATISFIED	Very convenient. I like the video portions of the candidates, allows for one to get a feel for the personalities. We are fortunate to have 2 very experienced and capable persons running for this District 6 Director position, and a third with an interest in helping.
VERY SATISFIED	Very easy
VERY SATISFIED	Like it
VERY SATISFIED	My quick and easy +++=
VERY SATISFIED	easy and clear
VERY SATISFIED	I am very impressed with this process on line. Good job!
VERY SATISFIED	l appreciate this smooth voting process.
VERY SATISFIED	VERY SIMPLE PROCESS!!
VERY SATISFIED	All elections should be this easy to vote in! Just saying I have no doubts about this election security.
VERY SATISFIED	Thank you for making it a joy to vote. So simple.
VERY SATISFIED	I appreciated the candidate videos. Process was very easy to maneuver thru and complete the voting process. Thanks!
VERY SATISFIED	Extremely easy! Thank you.
VERY SATISFIED	Easy to do with excellent instructions.
VERY SATISFIED	The QR code made it quick and easy and I loved the direct access to the bios. Thank you!
VERY SATISFIED	All is good
VERY SATISFIED	The on line process is easy to use. Isn't there a Texas company that could tally the mail-in votes instead of sending them to Minnesota? Seems like an opportunity for cheating to me.



Rating:	Comments about this process:
VERY SATISFIED	I appreciated the letter and information on the candidates so I knew for whom to vote. Your instructions were concise and easy to follow. Thank you.
VERY SATISFIED	Good bios, quick and easy.
VERY SATISFIED	VERY EASY
VERY SATISFIED	So easy! No excuses not to vote
VERY SATISFIED	Easy
VERY SATISFIED	EASY TO USE
VERY SATISFIED	Simple and easy.
VERY SATISFIED	Easy
VERY SATISFIED	Thanks for emailing the login information - very convenient.
VERY SATISFIED	It was very easy and didn't take much time.
VERY SATISFIED	This was a great process for votingvery informative and easy.
VERY SATISFIED	None at this time
VERY SATISFIED	Very quick and easy.
VERY SATISFIED	I like the videos & questions asked with answers on line. These gave a fuller picture of the candidates views and priorities compared to the mailed info on candidates. Thank you.
VERY SATISFIED	Clear easy to understand and navigate.
VERY SATISFIED	Easy to do
VERY SATISFIED	The information was very helpful in my selection. Very informative.
VERY SATISFIED	Thanks for making PEC an excellent provider.
VERY SATISFIED	Was very easy, quick and convenient I prefer this method to voting by mail. Thank you!



Rating:	Comments about this process:
VERY SATISFIED	Easy-to-use
VERY SATISFIED	Easy routine to follow online. Saves time and money. PEC is a great service provider. We are pleased to be customers.
VERY SATISFIED	Very easy!
VERY SATISFIED	Thank You! Also a Special Thanks to PEC for the hard word and help given during this past winter storm! You were Awesome!!! Also, I have mentioned this before, if you are in my area and
	clearing tree lines, I would donate my home as a Mulch Drop-off Point. They did it once before, saving the workmen time and money by dropping off the mulch close to their work site. Thanks you,
VERY SATISFIED	Very Satisfied with this voting method if it is not rigged to get someone else's desired out come. The Board needs members who has not been involved and may have new ideas. Should have never had electric shortage in Texas. Need people who think for themselves and not afraid to speak up for what is right. Thanks for opportunity to vote
VERY SATISFIED	Very easy. I appreciate the bios being readily available on the ballot.
VERY SATISFIED	Quick and easy.



Rating:	Comments about this process:
VERY SATISFIED	Great way to read about the candidates and vote. Smooth process. I assume you are required by law to send voting information through the mail, but online voting should off-set some of that cost as you will not be paying postage on a great many RETURN envelopes.
VERY SATISFIED	Web Voting makes the process very easy to review candidates Bio and cast your vote.
VERY SATISFIED	Very simple and straight forward! Enjoyed voting online as opposed to mailing it in.
VERY SATISFIED	Very easy to use. All the info about each candidate was attainable with just one click.
VERY SATISFIED	Ease of use
VERY SATISFIED	I am totally satisfied by the ability to vote online. The convenience means that I will participate more fully.
VERY SATISFIED	Easy
VERY SATISFIED	Voting on line is a great option.
VERY SATISFIED	Very easy to vote via SmartHub although it did take a couple minutes to find the link for voting.
VERY SATISFIED	Easy, fast
VERY SATISFIED	very easy
VERY SATISFIED	Easy and fast.
VERY SATISFIED	Nicely done!!
VERY SATISFIED	Thank you for the short videos with the description of the candidate along with the guestions for each candidate.



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Rating:	Comments about this process:
VERY SATISFIED	Thanks for the detailed bio's. And the drawing was a wise idea to encourage voting.
VERY SATISFIED	Easy to use
VERY SATISFIED	User friendly, provided all needed information to include Bio's to make informed vote.
VERY SATISFIED	Informative information in mail and very user friendly process to vote!
VERY SATISFIED	Great information provided to voters on each candidate. Also, the methods of voting are a great improvement! Thank you! Let's keep PEC and outstanding and innovative Coop!
VERY SATISFIED	Very secure process; easy to navigate and complete. Thanks
VERY SATISFIED	This electronic voting is so easy and convenient. I'm glad our co- op is using up to date technology to make our lives easier. Thank you PEC.
VERY SATISFIED	Very easy to vote on line and it saves paper and unburdens USPS.
VERY SATISFIED	Site and balloting easiest ever. Well done.
VERY SATISFIED	Thanks for making this process so easy.
VERY SATISFIED	Incredibly easy to votewell done
VERY SATISFIED	Quick and easy. Thanks
VERY SATISFIED	Easy to use, very well done.
VERY SATISFIED	None at this time.
VERY SATISFIED	Very easy. Thanks
VERY SATISFIED	Vey simple, easy to follow directions.
VERY SATISFIED	Simplified greatly! Very easy!



Rating:	Comments about this process:
VERY SATISFIED	No vote totals for 2020 and 2019 elections are to be found on website, only 2015-2018. I have been waiting to see those totals and percents for some time. Please have Correspondence Dept. mail info for those years to me, or post or website if this is anonymous.
VERY SATISFIED	Great Job. You guys are saving people like me time and money by offering online voting. Thanks
VERY SATISFIED	Went well, easy.
VERY SATISFIED	Simple and quick
VERY SATISFIED	Very easy and convient
VERY SATISFIED	Good Job. One question though How can you guys figure out how to run a secure voting process and the Federal Government CAN'T. Voting was simple and easy `!!!!!!!!!!!
VERY SATISFIED	Thanks for this user-friendly way of voting!
VERY SATISFIED	The instructions in the Notice of Official Ballot and on this website are clear and easy to use. I appreciate this very much. Thank you!
VERY SATISFIED	Super easy. Glad to be able to read the bios without going out of the processing. Very well done.
VERY SATISFIED	Providing info on candidates running made the voting process quick and easy.
VERY SATISFIED	I like this voting system, it is quick and easy. Thank you.
VERY SATISFIED	Worked smoothly
VERY SATISFIED	Many options provided —the first one i tried worked nicely!
VERY SATISFIED	Easy process.



"Your level of satisfaction with the web voting process:" Comments about this process: Rating: **VERY SATISFIED** works great **VERY SATISFIED** I liked having easy access to the Bio's,. **VERY SATISFIED** Well done I used the bio and video as well as the answers to the **VERY SATISFIED** questionnaire. Thank you for supplying me with the information so I wouldn't have to go searching for it. :) VERY SATISFIED Very easy **VERY SATISFIED** Convenient, easy and saves postage for PEC and members Very easy to use. Was able to view each consisted bio and make **VERY SATISFIED** an informed selection. **VERY SATISFIED** This was an easy process for voting! Thank you! VERY SATISFIED Very easy to do VERY SATISFIED quick and easy VERY SATISFIED Super convenient and easy to use. Excellent and easy voting. PEC makes this election a very fair **VERY SATISFIED** and democratic process. They go above and beyond when pulling the candidate information together. This helps educate the member in order to make an informed decision. **VERY SATISFIED** Thank you for making it possible to vote online and providing the brief bio's. I appreciate the time PEC took to put this together. **VERY SATISFIED** So easy! Didn't have to waste a stamp! VERY SATISFIED It was simple, fast and full of the correct information to cast my ballot. Better than the past election information.



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Rating:	Comments about this process:
VERY SATISFIED	Only way to go. And I bet participation is much better than with a paper ballot only. Thanks for for making e-voting possible.
VERY SATISFIED	very pleased with this voting process. I wish other utilities and government elections were done in this manner.
VERY SATISFIED	easy peasy
VERY SATISFIED	This process is very user friendly and an efficient method to get members to vote for their candidates.
VERY SATISFIED	Very smooth. Bio's were well done.
VERY SATISFIED	You all have made it very easy to vote. Thanks for providing information on candidates - very useful and helpful.
VERY SATISFIED	Easy and fast and have an opportunity for a credit to my account.
VERY SATISFIED	This was the easiest ballot process I have ever experienced. The personalized link to the voting system was exceptionally useful. The bios and statements from the candidates were also very thorough and useful. It was difficult to choose which candidate I favored. They were all excellent candidates and I hope they all find a way to contribute to the PEC in some capacity.
VERY SATISFIED	I very much appreciated quick access to the candidate BIOs. The system also worked very smoothly.
VERY SATISFIED	Very easy and straightforward. Thank you for this process.
VERY SATISFIED	Found it to be very easy, clear and concise .
VERY SATISFIED	Simple and easy to use
VERY SATISFIED	Quite efficient, like PEC.



Rating:	Comments about this process:
VERY SATISFIED	Easy and liked that you could move between the canidates bios easily. Good job PEC!
VERY SATISFIED	Great. Very easy to vote by web.
VERY SATISFIED	Simple, easy, fast and efficient. Let's hope it's secure.
VERY SATISFIED	Very simple and easy to process. Thank you!
VERY SATISFIED	I would like a list of those who get funds from Power to change. Thank you.
VERY SATISFIED	Very easy to use. Appreciate bios were easily accessible.
VERY SATISFIED	Thank you for everything you do for your Members/Customers
VERY SATISFIED	This was very clear, and extremely easy to do.
VERY SATISFIED	Very easy. Love it.
VERY SATISFIED	Helpful candidate videos and easy to vote through the website/SmartHub.
VERY SATISFIED	Excellent Job. Very user friendly.
VERY SATISFIED	This is definitely easier than the mail in ballot. Thank you for working in today's times. Have a great day!
VERY SATISFIED	Quick and Easy
VERY SATISFIED	thanks for an electronic option!
VERY SATISFIED	Can't get any easier.
VERY SATISFIED	Easy process.
VERY SATISFIED	Very easy website and process!
VERY SATISFIED	But since I am quite old that may change.
VERY SATISFIED	Great way to handle an election.



Rating:	Comments about this process:
VERY SATISFIED	So easy and uncomplicated!
All	Appreciated having the bios included on the ballot.
VERY SATISFIED	Thank you for providing the Bios of each candidate.
VERY SATISFIED	It wasn't clear to me whether there is a requirement for the board members to live in the PEC service area. That's something I think is of heightened importance given the power crisis in February.
VERY SATISFIED	You made it SO easy to participate and vote. Thank you!
VERY SATISFIED	Super easy!
VERY SATISFIED	Quick, easy to submit. Thanks.
VERY SATISFIED	Very easy. The resumes were very helpful.
VERY SATISFIED	Voting was fast and easy. The process was made simple by using the special link.
VERY SATISFIED	Easy to do
VERY SATISFIED	An effective use of technology
VERY SATISFIED	Like the web ballot AND huge fan of the Power to Change. Thank you!
VERY SATISFIED	Easy to vote- thanks
VERY SATISFIED	Quick and easy and it saves postage.
VERY SATISFIED	Easy to complete, well done.
VERY SATISFIED	Why would anyone want to not vote online?
VERY SATISFIED	Great detail about the candidates.
	Easy access and voting procedures
VERY SATISFIED	Easy! Thank you!
VERY SATISFIED	Very easy to read bios and voting process
VERY SATISFIED	easy peasey



Rating:	Comments about this process:
VERY SATISFIED	easy to review information and cast my vote - thank you!
VERY SATISFIED	This was a very positive experience. Everything I needed to make a decision was easily accessible. Being able to read about the candidates and hear them speak was very much appreciated. Thank you for making this possible.
VERY SATISFIED	We have been happy and satisfied PEC members since 1984. Great rates and friendly people.
VERY SATISFIED	None
VERY SATISFIED	Process is good! Tough choice though with two good candidates!
VERY SATISFIED	It's easy, secure and fast.
VERY SATISFIED	Quick and easy - nice to have a voice.
VERY SATISFIED	very efficient and extremely cost effective
VERY SATISFIED	Could not be better.
VERY SATISFIED	Thanks for making it easy to participate!
VERY SATISFIED	Well done
VERY SATISFIED	This process could not be easier. Thanks
VERY SATISFIED	Easy & appreciate the links to the bios & statements readily accessible.
VERY SATISFIED	Much easier than I expected.
VERY SATISFIED	Very easy thank you.
VERY SATISFIED	Process is simple , convenient, and fast. No excuses for not casting a ballot.
VERY SATISFIED	Easy and convenient.
VERY SATISFIED	Great member experience - thank you for making this super easy!
VERY SATISFIED	Thank you for making this so easy to submit our votes - Bravo!!!!


Rating:	Comments about this process:
VERY SATISFIED	Wish I had seen this email and link weeks ago. This isdoxeasy@
VERY SATISFIED	Very easy and convenient.
VERY SATISFIED	Well Done
VERY SATISFIED	Thank you
VERY SATISFIED	Love it keep up the good work
VERY SATISFIED	Online voting process was easy to understand and to use.
VERY SATISFIED	Very easy.
VERY SATISFIED	User friendly and quick.
VERY SATISFIED	So easy! Saves postage, too. Thank you for providing this option for voting.
VERY SATISFIED	I liked the video bio feature to personally introduce the candidates and the ease of voting by using the link in my email.
VERY SATISFIED	very smooth process.
VERY SATISFIED	Well done with electronic web voting.
VERY SATISFIED	Easy to use, very informative re: candidates, paperless! YAY!
VERY SATISFIED	Simple and easy.
VERY SATISFIED	Candidate videos were very helpful.
VERY SATISFIED	Very efficient process and easy to use.
VERY SATISFIED	This does it make it very easy to vote. Thank you,
VERY SATISFIED	Super easy with bios on each candidate so no further study is required prior to casting a vote. Superbly designed voting method. A model for other elections.
VERY SATISFIED	Lot easy
VERY SATISFIED	Easy, should be more accurate, clear, the way to vote.



Rating:	Comments about this process:
VERY SATISFIED	I like having the Bio so that I could vote intelligently not merely the name which I think is the coolest!!!! It was very easy to use even for those of us who don't have a computer engineering degree!!!!
VERY SATISFIED	All information to make a selection was provided and easy to understand. The voting process itself was very good and like the option to vote online. Thank you!
VERY SATISFIED	Thanks
VERY SATISFIED	Simple and easy to use.
VERY SATISFIED	So easy!
VERY SATISFIED	Love the way this is set up. Simple and fast. Does not interrupt the day.
VERY SATISFIED	Thank you for making this simple.
VERY SATISFIED	Very easy to work!!
VERY SATISFIED	Yes I like this because it has information on each person and easy to access and vote.
VERY SATISFIED	Extremely easy. We should do all elections with this process.
VERY SATISFIED	Thank you for all you do for the community.
VERY SATISFIED	Having the bios available for review is helpful and convenient. The voting process is easy and straightforward. Thank you
VERY SATISFIED	Easy in the voting process. Good bio information. Thank you
VERY SATISFIED	Nice, easy and problem free.
VERY SATISFIED	Simple Great idea Will enable more participation by members



Rating:	Comments about this process:
VERY SATISFIED	Nice and easy, thanks!
VERY SATISFIED	One of the easiest voting ballots I have ever seen. I received their bios in the mail and was prepared to vote. Excellent job Pedernales.
VERY SATISFIED	Simple and easy to understand. Hope this is not hooked up to the 2020 type of voting machines! :) :)
VERY SATISFIED	If voting in our political elections were this easy, that would be so much better. Great job!
VERY SATISFIED	Excellent way to vote. Also an easy way to cast a ballot.
VERY SATISFIED	Very easy and informative process.
VERY SATISFIED	very easy to vote online!
VERY SATISFIED	Good.
VERY SATISFIED	Very easy and efficient!
VERY SATISFIED	Thanks 1st time voting because this was easy.
VERY SATISFIED	The process was easy and allowed you to look at the bio of each candidate.
VERY SATISFIED	This was a very easy way to learn about the candidates and follow the online voting process.
VERY SATISFIED	I like the bio's and history of the candidates that are easily accessible and made part of the voting process. Nice touch!
VERY SATISFIED	Easy to get to from the link. Good information in the bios and videos. Easy to make an informed decision.
VERY SATISFIED	Great bios and videos for both candidates. We should be this well informed when we vote for government offices!
VERY SATISFIED	Extremely easy! Thank you!



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Rating:	Comments about this process:
VERY SATISFIED	QR code made voting very easy.
VERY SATISFIED	Smooth and clear.
VERY SATISFIED	That was easy.
VERY SATISFIED	Really appreciated the candidate recordings
VERY SATISFIED	This was so easy. I hope everyone votes.
VERY SATISFIED	very easy to vote, especially with the personalized link to the voting platform.
VERY SATISFIED	Candidate bios and videos is hugely helpful. Cedar Park should follow this model in their regular elections.
VERY SATISFIED	I cannot express how pleased I am with our cooperative. What the men and women accomplished during the winter storm was amazing and heroic. Thank you so much for all y'all do.
VERY SATISFIED	Thank you for making the process easy.
VERY SATISFIED	This was very convenient!
VERY SATISFIED	Simple, easy, don't have to go to the post office.
VERY SATISFIED	The process was easy and straightforward.
VERY SATISFIED	Easy process
VERY SATISFIED	Wow. This was quick and easy!! Thanks.
VERY SATISFIED	Easy and convenient.
VERY SATISFIED	Quick and easy
VERY SATISFIED	Appreciated the info on each candidate, and the questionnaire they did. It was very helpful in making a choice. Easy to vote! Thanks!!



Rating:	Comments about this process:
VERY SATISFIED	ABSOLUTELY AMAZING! This is how you should do voting for everything in life. Thank you guys for setting this up, very easy interface, wonderful responsive web page, clear instructions, etc. Overall this was the best voting experience I have had in my entire life. As a tech professional I can appreciate the amount of work and effort on the development side that this took, and the careful project planning it took to roll this out to members.
VERY SATISFIED	Thank you for making it quick and easy!
VERY SATISFIED	just happy to be in pec district. great service
VERY SATISFIED	Your great!
VERY SATISFIED	This is the way all elections should be done thank you for making this so easy and smooth
VERY SATISFIED	Password block should allow the password to be seen making it easier to log in
VERY SATISFIED	Easy process.
VERY SATISFIED	excellent platform - easy to navigate and understand
VERY SATISFIED	None.
VERY SATISFIED	Super easy! Thank You!!
VERY SATISFIED	Simple
VERY SATISFIED	Very easy, user friendly
VERY SATISFIED	The video presentations were a great addition to the paper resumes.
VERY SATISFIED	Easy and informative with candidate information
VERY SATISFIED	Process worked well.
VERY SATISFIED	Very well thought out, thanks!



"Your level of satisfaction with the web voting process:" Rating: Comments about this process: VERY SATISFIED It was easy and straight forward! **VERY SATISFIED** This was simple. **VERY SATISFIED** I like the videos from the candidates. **VERY SATISFIED** I felt like by reading the bio's of each candidate, it gave me more of a sense of who I thought would be the best man for the job. In my opinion, Milton Rister is the best man for the job. **VERY SATISFIED** Appreciate the links to candidate information and the easy voting process VERY SATISFIED very easy process Good information about each candidate and very easy to submit **VERY SATISFIED** my vote. The ballot is organized so that I can vote quickly and easily. VERY SATISFIED **VERY SATISFIED** So Easy! VERY SATISFIED Keep up the good work. **VERY SATISFIED** thank you for having the bios available with the ballot. VERY SATISFIED Nice job! The link worked perfectly and I love that you included a bio and video for each candidate. **VERY SATISFIED** Very easy to learn about the candidates and to vote. Keep up the good work. VERY SATISFIED great **VERY SATISFIED** easy, and very helpful with the Bio. It is really important to read what each candidate have as background and what they did and can do. VERY SATISFIED Thanks for the Bio. **VERY SATISFIED** Very easy, thank you for offering!



Rating:	Comments about this process:
VERY SATISFIED	Very easy. I like how the bio's are here and can just click on "next bio".
VERY SATISFIED	Great background on every candidate. And great candidates too!
VERY SATISFIED	So easy to vote. Thanks!
VERY SATISFIED	Easy and provided excellent information about candidates.
VERY SATISFIED	Easy to vote. No brained!
VERY SATISFIED	Appreciate the link to candidate bios. Thanks!
VERY SATISFIED	The ease of voting from home and detailed information about the candidate makes it easier for us to decide who deserves the position.
VERY SATISFIED	Thank you for including a bio with detailed history and a video AND making voting accessible to the many. Please consider having a larger variety of people running for the board next time.
<b>VERY SATISFIED</b>	Thanks for making it easy!
/ERY SATISFIED	I appreciated the detail and the video bios presented by the candidates. This was very helpful.
VERY SATISFIED	Sending out paper information with the candidates' bios, was very helpful to me. Prepaid envelope, in case I decided to mail in the ballot. Everything was made easy, and I decided to vote online because it was quickest. This was a good experience.
VERY SATISFIED	Straight forward and nice.
/ERY SATISFIED	Brilliant plan for voting!
VERY SATISFIED	Appreciate the ease of not requiring a log-in. Also appreciate the bios conveniently located within the voting platform.

DirectVotePlus

## PEDERNALES ELECTRIC COOPERATIVE 2021 ANNUAL DIRECTOR ELECTION

Comments about this process:
had it not been easy i would not have voted. thanks for making it easy
Easy, simple and quick. Able to get info I needed to inform my vote as well. Thanks!
Quick and easy.
Thank you for making this option available
Thanks for sending the reminder and great process to provide an overview of the candidate and efficient voting process
Thank you for the videos for each candidate. They were very helpful. Also, the voting process was straightforward.
I appreciate the ease of voting electronically. I also appreciate having information about the candidates available with the ballot.
Nice presentation of the voting procedure. Simple, straight forward.
Very easy
Thanks for making the electronic version available as well as providing an postage-free envelope
Voting online is much more secure in that I know my vote was received. Especially since in person voting is not happening. I like the online portal.
including the questionnaire and standard of conduct forms was helpful and I like the transparency
The ability to learn more about the candidates w/o having to leave the ballot or go to another website is fantastic. The video, the bios, the pdfs - all great! Good job!



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Rating:	Comments about this process:
VERY SATISFIED	Quick and easy even for old guys like me.
VERY SATISFIED	ease of use and good format
VERY SATISFIED	Very easy to vote in this manner!
VERY SATISFIED	Easy and efficient
VERY SATISFIED	Made learning about the candidates very easy thank you!
VERY SATISFIED	Voting was very simple and easy to accomplish. I received my confirmation email even before I finished this survey. Very efficient! Also, between the QR code and other options outlined in the mailed package, receiving an email with the personalized link made this VERY easy to complete. Well done!
VERY SATISFIED	Fantastic Voting Process
VERY SATISFIED	Nice job.
VERY SATISFIED	Thank you for the ease of voting, and providing the biographies in a suitable form for reading the amount of content provided.
VERY SATISFIED	Easy, thank you
VERY SATISFIED	easy to use, thanks!
VERY SATISFIED	Easy to navigate and information on the candidates was easy to find and sufficient for me to make an informed decision. Very well done!
VERY SATISFIED	good Information available for informed decisions. Easier than expected.
VERY SATISFIED	Very user friendly!
VERY SATISFIED	Adequate and simple.
VERY SATISFIED	Thank you for providing this option for online secure voting. Now if we could only get local municipalities to do the same.



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Rating:	Comments about this process:
VERY SATISFIED	Clearly defined instructions, easy to navigate
VERY SATISFIED	I am happy with PEC providing electricity to my home.
VERY SATISFIED	Since the ballot arrived in the mail a couple of days ago, appreciated very much getting the e-mail reminder with the personalized link today. Thank you.
VERY SATISFIED	IT WAS VERY EASY
VERY SATISFIED	Wow! I really liked the biography information.
VERY SATISFIED	Very Easy, simple.
VERY SATISFIED	very simple the procedure and quite informative
VERY SATISFIED	Very easy to use
/ERY SATISFIED	Very easy
ERY SATISFIED	Web voting is the way to go. So easy and secure too. Saves time, money on postage. Site well designed and done well!
/ERY SATISFIED	So easy to access and complete. Quick to vote since appropriate information was mailed in timely manner but appreciate the bio info access also online at fingertips
<b>VERY SATISFIED</b>	Extremely efficient. Thank you
ERY SATISFIED	Super easy. Thanks!
VERY SATISFIED	I loved having the videos, the bio, the questionnaire, and the conflict of interest all linked from the same page. It made reviewing the candidates very simple!
ERY SATISFIED	Site was very user friendly and easy to navigate.
/ERY SATISFIED	Thanks for the notice, opportunity to review each candidate in this set-up and cast my vote.
ERY SATISFIED	Easy, sit works well. My compliments.



Rating:	Comments about this process:
VERY SATISFIED	Appreciated all the info provided to make an informed decision
VERY SATISFIED	The voting process was very easy and convenient. Bios and other info was readily accessible. I have not voted in the past, but surely will in the future. Thanks for the opportunity; please enter my name to win bill credits! Re:
VERY SATISFIED	Thorough and easy
VERY SATISFIED	Appreciate the bios and videos from the candidates!
VERY SATISFIED	I enjoyed having a QR code that took me directly to my membership ballot. Saved lots of steps of typing in the website and looking up my log-in information. I read the bios from the paper mail, but liked that the bios were on the ballot website as well. Good job!
VERY SATISFIED	Loved the videos from each candidate. Very informative.
VERY SATISFIED	Ease of use, no lag time between pages, great interface
VERY SATISFIED	Thank you for the bio information.
VERY SATISFIED	Robust process for voting!
VERY SATISFIED	Very easy!
VERY SATISFIED	Informative, quick and easy!
VERY SATISFIED	Very smooth process and full info on the candidates!
VERY SATISFIED	Very easy to review candidates and vote.
VERY SATISFIED	it works just fine
VERY SATISFIED	Much better than paper.
VERY SATISFIED	easy peasy lemon squeezy



Rating:	Comments about this process:
VERY SATISFIED	Thanks for the ease, transparency and efficiency that you put into this web page. It actually made the voting procedure a pleasure to complete
VERY SATISFIED	If only all utilities ran as well as PEC! This was efficient, clear and easy to use. Thank you!
VERY SATISFIED	Please continue doing what your doing. Thanks for everything
VERY SATISFIED	Good process
VERY SATISFIED	Very simple and user friendly
VERY SATISFIED	Your office made voting process so easy = PEC, the BEST
VERY SATISFIED	Online voting is the way to conduct the election.
VERY SATISFIED	I like it simple and easy. Very practical nowdays.
VERY SATISFIED	Good process
VERY SATISFIED	The incentives were a great idea. Too bad we can't also motivate reading the biographies and getting informed, but I appreciate the effort to increase voting participation.
VERY SATISFIED	Keep up EXCELLENT work y'all do fir us all! Thank You!
VERY SATISFIED	FYI, Many of us believe that Pedernales Electric could have done better at communicating with their customers during the winter ice storm. Most of us did not know what our electric company was doing. Having said that, overall we are very satisfied with our electric power. But, please have a better communication plan for the next storm. Thanks PS Hope I win that prize :]
VERY SATISFIED	I appreciate both the video & written bios. They were essential in making my decision



Rating:	Comments about this process:
VERY SATISFIED	I especially like the links to the candidate bios. It's nice to have everything in one place, rather than having to stop the voting process to look it upor just voting without knowing the candidates.
VERY SATISFIED	Very professionally managed - top to bottom. Very courteous managers who give quick attention to problem resolution.
VERY SATISFIED	Keep the technical help contact person. She was fantastic.
VERY SATISFIED	Very nicely done!
VERY SATISFIED	Na
VERY SATISFIED	Great system. I read about each candidate prior to clicking the ballot link.
VERY SATISFIED	I wish our political voting was this easy
VERY SATISFIED	The opportunity to vote online is very much appreciated.
VERY SATISFIED	Easy - thanks
VERY SATISFIED	It's very easy to listen to their speech and vote online.
VERY SATISFIED	Nice job posting bios for the candidates, and for the plethora of communication on the vote. I will speak only for myself in saying that the increased outreach via email to capture votes is a really effective tool. I have been a PEC customer for eight years and I can't say I remember ever voting.
VERY SATISFIED	Easy and simple to vote. Great idea and thanks for making member participation greater and less complex.
VERY SATISFIED	This was great. Having the bios was perfect. Thanks.
VERY SATISFIED	Convenient



Rating:	Comments about this process:
VERY SATISFIED	Like the process. I like the idea of the Power-of-Change, but there was no information on what these organizations actually do. The volunteer Fire Dept is pretty self explanatory, but I don't know about the others.
VERY SATISFIED	Great idea!!!
VERY SATISFIED	Super easy.uaed the qr code.
VERY SATISFIED	Easy but a confirmation that my vote actually went to the counting for my selection would be awesome.
VERY SATISFIED	Amazing you made it this easy. Keep it up.
VERY SATISFIED	Easy!
VERY SATISFIED	Thank you for including the bio's and video's of each candidate. Very helpful and greatly appreciated.
VERY SATISFIED	I like the links to view profiles, etc., as well as, the videos. Thanks!
VERY SATISFIED	Very simple and easy process.
VERY SATISFIED	I am amazed at how low our PEC monthly bills are. Thanks!
VERY SATISFIED	Its easy and to the point.
VERY SATISFIED	Thank you for the videos, those really help.
VERY SATISFIED	This was easy. Thanks.
VERY SATISFIED	Directions were very easy to follow. It made the voting process very easy.
VERY SATISFIED	I like that the member's info pages had videos.
VERY SATISFIED	Fast and simple
VERY SATISFIED	ease of use
VERY SATISFIED	Very easy and intuitive



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Rating:	Comments about this process:
VERY SATISFIED	I like the convenience of online voting and it is great to be able to read the biographies of the candidates before voting!
VERY SATISFIED	So easy it made me glad I voted online.
VERY SATISFIED	I like the web voting and can view the candidate bio.
VERY SATISFIED	Appreciate the Bio information, ease of casting ballot, and timeliness of notification emails. Thank you!
VERY SATISFIED	Very easy and straight forward; would not change anything.
VERY SATISFIED	Easy to view Bios of candidates and then cast your ballot.
VERY SATISFIED	Well done and easy to navigate.
VERY SATISFIED	very clear instructions; plenty of information about candidates; easy to use.
VERY SATISFIED	Voting online is absolutely the easiest way to vote since you don't have to leave the comfort of your home.
VERY SATISFIED	Short, direct and simple voting method. Excellent.
VERY SATISFIED	SIMPLE
VERY SATISFIED	Very smooth and user friendly Great job!
VERY SATISFIED	Quick and easy!
VERY SATISFIED	Really liked the video's.
VERY SATISFIED	Quick and easy
VERY SATISFIED	Outstanding! Straight forward, easy to use thank for using a very efficient and effective application.
VERY SATISFIED	Bio's were very helpful.



"Your level of satisfaction with the web voting process:" Rating: Comments about this process: **VERY SATISFIED** This is a very thorough and easy process. Having the ability to click once and read about each candidate as well as a video was very helpful. Our local elections need this process. **VERY SATISFIED** Thanks **VERY SATISFIED** Love the personalized link! Having to login is the main deterrent for many things I would otherwise participate in. Love the bio's & the ability to go forward or back. Well done! I wish our government voting could be done this way! **VERY SATISFIED** This is the way all voting should be conducted including local, state, and federal elections. Make it easy for people to participate. VERY SATISFIED Easy, quick, all information provided VERY SATISFIED Quick, easy and simple!!! VERY SATISFIED PEC has made voting online to be very easy and painless. Thank you!! **VERY SATISFIED** Makes it easier for me this way VERY SATISFIED Very easy to vote **VERY SATISFIED** Glad I did not have to use a stamp to mail my ballot. This was a nice and easy process. VERY SATISFIED Very simple and easy to understand. **VERY SATISFIED** Great getting info in the mail first to be able to make deliberated decision **VERY SATISFIED** Easy! **VERY SATISFIED** Having the candidates bios and conflict(s) of interest online was EXTREMELY useful. I found it much faster and easier to vote this way than any other way (mail/person).



Rating:	Comments about this process:
VERY SATISFIED	I hope what happened during the winter storm in which I suffered while others were enjoying their electricity and wasting it, will not happened again.
VERY SATISFIED	Easy to vote and review bios.
VERY SATISFIED	Great process
VERY SATISFIED	I will keep voting as long as I get reminders like this one and you use the online method. Very easy
VERY SATISFIED	We need solar programs within PEC!! Thank you and y'all have a great day
VERY SATISFIED	convenient, easy to understand
VERY SATISFIED	Very easy way to vote.
VERY SATISFIED	Very easy to vote this way. Thanks, not taking too long and easy to follow directions. Again thanks.
VERY SATISFIED	Easy to do, and I feel confident that it won't get "lost" in the mail! Thanks for this option!
VERY SATISFIED	Easy to use and to the point. I like the step by step instructions as well.
VERY SATISFIED	Very straight forward and easy to use.
VERY SATISFIED	After reading about each candidate and their positions, voting was a very easy experience. Love being able to vote online.
VERY SATISFIED	Easy to navigate and worked.
VERY SATISFIED	I prefer voting this way and the bios really helped
VERY SATISFIED	l appreciate the candidate information to help with my voting choices.



Rating:	Comments about this process:
VERY SATISFIED	Looks like you did a thorough job of designing the system for clarity and usability. I do not recall seeing an option for the Spanish speaking population, however.
VERY SATISFIED	Very user friendly. Easy and Simple.
VERY SATISFIED	Easy with Linked Bios Thanks
VERY SATISFIED	I like the resumes submitted by the candidates and their personal goals for PEC.
VERY SATISFIED	We only those with Electric cars should pay for the power they use to charge their cars and no one else. Do not pro-rate car users to other customers.
VERY SATISFIED	I am very upset with PEC and their shortsighted efforts to undermine solar energy for the region. If we have more, and more members getting solar energy installations, then any future events like the last polar storm will be mitigated by us producing and providing for each other.
VERY SATISFIED	Very Easy
VERY SATISFIED	Very easy to use! Much better than mailing ballot.
VERY SATISFIED	Voting on-line was very easy and quick.
VERY SATISFIED	The ballot was easy to follow. Also, it was helpful to listen to the video each candidate provided.
VERY SATISFIED	No comment
VERY SATISFIED	very easy.
VERY SATISFIED	I would prefer online voting because I am trying to go as paperless as possible. It would great if I could opt out of getting a paper ballet.



Rating:	Comments about this process:
VERY SATISFIED	Very Easy
VERY SATISFIED	Clear, simple, effective. or in other words, easy-peasy!
VERY SATISFIED	Thanks for the clarity of the candidates.
VERY SATISFIED	You should let our state government know how secure and easy online and mail voting is. Thanks for sending this.
VERY SATISFIED	Very helpful providing various forms of voting which helps us choose the easiest way for us to participate. Voting online was the simplest and most convenient way for me to vote. Thanks
VERY SATISFIED	The video's for the candidates were very helpful. Allows everyone to be involved and not vote just by hearing others speak about a particular candidate.
VERY SATISFIED	Easy process. Love the addition of videos.
VERY SATISFIED	Easy Peazy!
VERY SATISFIED	Very easy to understand and vote ?? Nice job everyone ??
VERY SATISFIED	Directions were clear and easy to follow. I appreciate being able to save on postage. Possibly in the future an email could be sent for voting or done on line with paperless .
VERY SATISFIED	Very user friendly. Directions and explanations of what to do were very clear. Not too busy.
VERY SATISFIED	Very user friendly and less time consuming than mailing a ballot. Thank you!
VERY SATISFIED	Thank you for making this process so easy.
VERY SATISFIED	THE VOTING PROCESS WAS VERY EASY TO WORK WITH. THANK YOU!



"Your level of satisfaction with the web voting process:"		
Rating:	Comments about this process:	
VERY SATISFIED	Made voting easy and convenient. Now if only <b>service</b> lawmakers would do the same.	
VERY SATISFIED	I liked the video for each candidate	
VERY SATISFIED	Good idea to give prior info.	
VERY SATISFIED	Good idea to put their videos on.	
VERY SATISFIED	Very easy	
VERY SATISFIED	Beautiful.	
VERY SATISFIED	Love the availability of candidate biographies.	
	NO WIND TURBINESnoisy, break easily, cannot easily be repaired, requires burial after life cycle which seeps pollutants into the ground which could possibly result in aquifer contamination. NOT WORTH THE RISK OR THE COST!!	
VERY SATISFIED	Easy to maneuver. Seeing the candidates face to face helps in the decision.	
/ERY SATISFIED	Easy to vote. Thank you.	
VERY SATISFIED	The videos are much appreciated. Along with the informative bios I was able to make an informed decision on who to vote for on the ballot. Thanks.	
VERY SATISFIED	This was a very easy process, thank you!	
ERY SATISFIED	Quick and easy. Thanks!!	
<b>/ERY SATISFIED</b>	Very convenient.	
ERY SATISFIED	Easy to read & vote. Appreciate the bios of each candidate. Thanks.	



Rating:	Comments about this process:
VERY SATISFIED	l was very impressed with the virtual voting PEC process. It was understandable, easy to maneuver, and had a great setup/format. Thanks
VERY SATISFIED	Easy and straightforward. I already participate in average up for the other people. Should have a box to indicate that.
VERY SATISFIED	Quick and effortless way to vote and make it count . Thank you
VERY SATISFIED	Thank you for all the links to show their bio. A lot of us don't know these people, but great to be able to see it in such a quick and easy process. Good luck for Amy! She's seems like a rockstar!
VERY SATISFIED	It was easy to access, review and complete. It was simple to understand.
VERY SATISFIED	Quick and easy to use.
VERY SATISFIED	Well-presented, clear instructions, easy to complete.
VERY SATISFIED	Easy, peezy!
VERY SATISFIED	easy process
VERY SATISFIED	Easy to use
VERY SATISFIED	Our vote counts on this election
VERY SATISFIED	This is very convenient for me since I suffer from allergies and I rarely leave the house
VERY SATISFIED	Clear, convenient, quick and easy
VERY SATISFIED	Very informative and convenient.
VERY SATISFIED	Easy and convenient
VERY SATISFIED	Very easy to use.
VERY SATISFIED	Very simple. Well designed so it does not produce any confusion for the user.



"Your level of satisfaction with the web voting process:" Comments about this process: Rating: **VERY SATISFIED** A very easy process. Easy and love the way you introduced the candidates. Both are **VERY SATISFIED** excellent by the way....may the best candidate win! Yea! **VERY SATISFIED** Very easy and would do it again! **VERY SATISFIED** Very easy process, thank you. **VERY SATISFIED** Had to call to get ballot credentials. **VERY SATISFIED** Very easy Easy and straightforward **VERY SATISFIED VERY SATISFIED** Easy to use. **VERY SATISFIED** Very easy. I would like the number of candidate questions expanded to 10 or more. VERY SATISFIED N/A **VERY SATISFIED** Thank you for making it easy to vote online. VERY SATISFIED Very simple. VERY SATISFIED Very easy to navigate. VERY SATISFIED I ENJOYED READING THE BIOS OF THE CANDIDATES **VERY SATISFIED** Very easy. The bios were very useful. VERY SATISFIED Easiest voting procedure I have ever experienced....thank you! **VERY SATISFIED** Easy to fill out the ballot. VERY SATISFIED Very easy process. Easy. VERY SATISFIED VERY SATISFIED Bio viewing option before voting was great and voting was easy.



"Your level of satisfaction with the web voting process:" Rating: Comments about this process: **VERY SATISFIED** This is a useful, convenient and uncomplicated way to facilitate voting and insure member participation in the process. Thank you for providing this method. **VERY SATISFIED** Web voting was very easy to follow. **VERY SATISFIED** Very Easy & Accessible. Thank You **VERY SATISFIED** Very easy to understand and use. Great Job! **VERY SATISFIED** Good as always VERY SATISFIED Information was easy to see on screen. Voting process was clear and didn't take much time at all. **VERY SATISFIED** Very fast and easy! **VERY SATISFIED** Easy Super easy, yet super informative info on the candidates. PEC is **VERY SATISFIED** awesome. VERY SATISFIED Web voting was very informative and convenient for me to cast my vote. Thank you from this Senior Citizen for providing the opportunity to vote without leaving my home. **VERY SATISFIED** Very smooth and user friendly **VERY SATISFIED** convenient and informative way to view both candidates and make decision **VERY SATISFIED** Thank you for making it so easy to vote. Very easy to vote. I like it a lot. **VERY SATISFIED VERY SATISFIED** Thanks VERY SATISFIED Easy process **VERY SATISFIED** Easy to vote



"Your level of satisfa	action with the web voting process:"
Rating:	Comments about this process:
VERY SATISFIED	So easy. Anyone can do it. Like it, like it, like it. Thank you PEC
VERY SATISFIED	Very smooth transaction.
VERY SATISFIED	Quick and easy!
VERY SATISFIED	The process of voting online was easy.
VERY SATISFIED	Easy to use, environmentally friendly.
VERY SATISFIED	Very easy. Thank you.
VERY SATISFIED	The on-line voting is great. All the information about the candidates is accessible and it is easy to navigate through the site.
VERY SATISFIED	I like the fact that it was relatively easy to vote.
VERY SATISFIED	So easy and quick!
VERY SATISFIED	Super easy enjoyed reading the bios
VERY SATISFIED	Simple, easy to follow instructions.
VERY SATISFIED	Still miss the meeting but I bet more people vote this way.
VERY SATISFIED	Very easy to use. I like the ability to view candidate bios and background information.
VERY SATISFIED	I wish all voting could be this easy
VERY SATISFIED	Good way to read up on board members and vote thanks
VERY SATISFIED	Thanks for being transparent amd providing bios on the candidates.
VERY SATISFIED	Thanks for the direct link that included ID and password.
VERY SATISFIED	Thank you!
VERY SATISFIED	Very simple to complete online. Thanks.
VERY SATISFIED	A very clear and easy voting process.



"Your level of satisfaction with the web voting process:" Rating: Comments about this process: VERY SATISFIED This web voting process/system was super easy to navigate. Thank you. Ease of use and candidate biographies for viewing. VERY SATISFIED **VERY SATISFIED** The election password om the paper bill was not clearly identified as such, and left it to guesswork as ro what it was. **VERY SATISFIED** Smooth and efficient. **VERY SATISFIED** Appreciate the easy opportunity to have a voice in PEC's power future. **VERY SATISFIED** Easy way to vote. VERY SATISFIED The information mailed to me was clear and concise. It helped in the decision making for my vote. The online voting was userfriendly. Thank you. **VERY SATISFIED** Good way to vote! VERY SATISFIED So easy. Thanks **VERY SATISFIED** Easy peasy This web voting process is extremely easy to use and a credit to VERY SATISFIED PEC. **VERY SATISFIED** Really Easy. Secure. The ID make people only voting once. Cool idea. VERY SATISFIED Loved being able to hear and see each candidate talk about why

they should be elected. It made a big difference for me!VERY SATISFIEDI think the process was simple and also informative.

VERY SATISFIED FOR US!...FOR THE EARTH!..FOR LIFE!!!



Rating:	Comments about this process:
VERY SATISFIED	Instructions were easy to follow, and great info was provided on each candidate. Thank you for the work that made this so user friendly!
VERY SATISFIED	It was simple and efficient. All information needed was available.
VERY SATISFIED	Easy and did not get wet going out to the mail box.
VERY SATISFIED	User-friendly voting! Appreciate the simplicity of options and easily accessible bios for each candidate.
VERY SATISFIED	Thank you!
VERY SATISFIED	Very easy. I enjoyed that there was information about each candidate so I could feel secure in my placing my vote.
VERY SATISFIED	As a computer guy, you hit the sweet spot! Now can we all go paperless? (Great Job on Voting site)
VERY SATISFIED	The election website worked well. It presented me with campaign pitches that let me make an informed choice and accepted my choice without any hiccups. Good job.
VERY SATISFIED	Quick and easy!
VERY SATISFIED	Thank you for making this so easy and simple.
VERY SATISFIED	time saving
VERY SATISFIED	Simple and easy.
VERY SATISFIED	thank you for the reminders to vote and the questionnaires from the candidates.
VERY SATISFIED	The process was simple, and I appreciated the access to each candidate's bio and questionnaire.
VERY SATISFIED	Easy to navigate this site.



Rating:	Comments about this process:
VERY SATISFIED	It was nice that the link took you straight to the sign in instead of a home page that required searching of the page.
VERY SATISFIED	Bios where very helpful in my final decision. I especially appreciated the brief video submitted by candidates.
VERY SATISFIED	Bios helped, thanks
VERY SATISFIED	Easy. Fast. Informative.
VERY SATISFIED	Super easy:]
VERY SATISFIED	Super easy to vote and the Candidates bios were good reads. I Enjoy the special event to be able to partake and vote.
VERY SATISFIED	This was super easy! I love that there are bios for the candidates as well to get to know them a little better.
VERY SATISFIED	Love online voting
VERY SATISFIED	Not complicated!
VERY SATISFIED	EASY TO USE - STRAIGHT FORWARD PROCESS.
VERY SATISFIED	Voting process was quick, easy and convenient.
VERY SATISFIED	FAST AND EASY!
VERY SATISFIED	I appreciate the opportunity to vote online. It was a well thought out voting process with all the information that I needed to make my decision made easily available to me.
VERY SATISFIED	Amazingly simple process with very clear instructions made it easy to vote. Thanks!
VERY SATISFIED	Easy and informative. Thanks
VERY SATISFIED	Very easy and clear Instructions
VERY SATISFIED	Simple and intuitive



Rating:	Comments about this process:
VERY SATISFIED	This was an easy process, and enough information was included for me to make an informed decision.
VERY SATISFIED	Very easy and explanatory process
VERY SATISFIED	This was very intuitive and easy.
VERY SATISFIED	Thank you for the clear and concise questionnaire and bio that would help me make a decision on our candidates
VERY SATISFIED	Thanks for making the voting process as convenient as is possible.
VERY SATISFIED	I like to see the ballots, the videos also helped me decide on a candidate
VERY SATISFIED	Easy and straight to the point.
VERY SATISFIED	Thanks for empowering members to vote!
VERY SATISFIED	It was a simple process and we are happy to be a PEC member!
VERY SATISFIED	very easy to use and gave you knowledge on who we were voting on
VERY SATISFIED	Simple and efficient. Thank you.
VERY SATISFIED	The voting process was easy yet detailed. Love the fact you can read through bio's and do not need to utilize another site.
VERY SATISFIED	it's very convienient.
VERY SATISFIED	I like the web voting; it is easy to use and convenient. I also like that their bios were included to personally learn about the candidates and their goals.
VERY SATISFIED	Very easy to use the on-line process.
VERY SATISFIED	I wish all voting were this simplified! Congress should grasp this Great job!



Rating:	Comments about this process:
VERY SATISFIED	very convenient!
VERY SATISFIED	I'm very glad the Bio for each candidate was included, I wish they did this more for the corporate board votes, haha.
VERY SATISFIED	Inclusion of bios and videos is a great way to help voting members make informed choices. Thank you!
VERY SATISFIED	Very convenient voting, truly optimized the process to keep it simple by sending out hard copy and electronic voting methods.
VERY SATISFIED	Very easy
VERY SATISFIED	I loved how simple it was to cast my vote
VERY SATISFIED	Easy/intuitive process which presented all the info needed to make the decision. Thank you.
VERY SATISFIED	Very easy, efficient and quick.
VERY SATISFIED	The way voting should be! Well done!
VERY SATISFIED	love this electric company!!!
VERY SATISFIED	Voting was quick and simple. Thank you for allowing me to participate!
VERY SATISFIED	Very organized. Thank you for all you do.
VERY SATISFIED	Easy process, enjoyed that their bio information was there instead of having to research separately.
VERY SATISFIED	Very easy to navigate, quick and simple.
VERY SATISFIED	Very easy process.
VERY SATISFIED	Good Luck to all!
VERY SATISFIED	Super easy!
VERY SATISFIED	I love the fact that our opinion and vote is very important for pec thank you for the support



Rating:	Comments about this process:
VERY SATISFIED	Very easy to use
VERY SATISFIED	Very easy!!
VERY SATISFIED	Fast and easy
VERY SATISFIED	This was breathtakingly easy to do, and I enjoyed the videos. Keep up the good work!
VERY SATISFIED	Very simple and really liked having the bios to read
VERY SATISFIED	I love that you include the candidate's bios.
VERY SATISFIED	Clear, concise, easy to use!
VERY SATISFIED	Votes many times by paper first time online and it was easy and informative.
VERY SATISFIED	quick and easy
VERY SATISFIED	I really liked the way that you included a short video highlighting the candidates and allowing them to speak directly to PEC membersthat was a great touch.
VERY SATISFIED	Easy once you get in.
VERY SATISFIED	This was SO easy! First time voting here. Scanned the QR code. Got me right in. Thank you for the ease.
VERY SATISFIED	Thank you.
VERY SATISFIED	Asddfghhjjlllklzmxbcb
VERY SATISFIED	Great resources and ease of voting. Good reminders. Thanks for making it so easy to vote.
VERY SATISFIED	I like voting online
VERY SATISFIED	It was easy
VERY SATISFIED	I enjoyed having both the videos and the ballots available for the candidates.



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Rating:	Comments about this process:
VERY SATISFIED	Thank you!
VERY SATISFIED	information on the people running for office was very helpful.
VERY SATISFIED	Awesome
VERY SATISFIED	Very easy.
VERY SATISFIED	I'm very happy with the service. Thanks
VERY SATISFIED	I normally don't go online but this process was very easy. The volunteer roundoff was not for me as I'm not comfortable with initiating approval on my money! An example should be illustrated. Sorry!
VERY SATISFIED	Very smooth process. No questions or concerns. Well done
VERY SATISFIED	Easy peasy
VERY SATISFIED	fast and easy but informative
VERY SATISFIED	Easy Breezy.
VERY SATISFIED	Easy to use
VERY SATISFIED	The process was very simple and straightforward and all of the pertinent information was easily accessible.
VERY SATISFIED	Si easy to vote.
VERY SATISFIED	As a person with failing eye vision, hearing the candidates words on video made me consider each more fully. Thank you for this opportunity to vote.
VERY SATISFIED	Thanks for the opportunity.
VERY SATISFIED	Easy accessibility and quick.
VERY SATISFIED	Easy to look up candidates. Easy to vote. A+
VERY SATISFIED	Simple and easy to understand.
VERY SATISFIED	Easy to understand and navigate



Rating:	Comments about this process:
VERY SATISFIED	Thank you for this opportunity to cast our votes.
VERY SATISFIED	Thank you for this encouragement to vote. I received my mail ballot and studied up on the candidates, yet decided I was too busy to follow through with voting; and threw it way. Then I received your emails (this is the 2nd notice by the way). You made it very easy to go on and cast my ballot for my preferred candidate today!
VERY SATISFIED	Like having the Power of Change opt-in. (Didn't check because we are already enrolled.) Wonder if you considered adding some of all of REC, paperless, or auto-draft options as well.
VERY SATISFIED	No comments so far
VERY SATISFIED	Easy as pie.
VERY SATISFIED	Online is how we should all be allowed to vote.
VERY SATISFIED	so easy and I already received candidate profiles in the mail so I had the opportunity to research them first, thank yall!!!
VERY SATISFIED	Easy and fast.
VERY SATISFIED	Nice hearing candidates speeches, reading responses and being able to vote from a candidate's profile.
VERY SATISFIED	Super easy
VERY SATISFIED	I like the bio and the short video options to "meet" the candidates. Thank you.
VERY SATISFIED	This was easy and quick. I loved that everything was online including information on the candidates and voting as well.
VERY SATISFIED	Very nice to be able to do this online and have access to the bios for each candidate as well as other information.



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Rating:	Comments about this process:
VERY SATISFIED	easy peasyl appreciate your outreach effort.
VERY SATISFIED	Easy and thorough.
VERY SATISFIED	I wish all voting was this easy!
VERY SATISFIED	Very easy interface
VERY SATISFIED	I like that you have a bio link
VERY SATISFIED	The process was quick and easy and could be greatly improved by selecting my name for the \$500 credit in the lottery ;)
VERY SATISFIED	Y'all rocked it. I was very informed throughout this process and appreciate the incentives you guys provided to vote. Keep up the good work.
VERY SATISFIED	It is very helpful to have the bios and questionnaires available on the ballot.
VERY SATISFIED	Clear and easy. It would also be helpful in the future, to have a forum in which the candidates speak and members can ask more specific questions.
VERY SATISFIED	Very easy to use and well designed.
VERY SATISFIED	Very easy
VERY SATISFIED	Couldn't been any easier grate job.
VERY SATISFIED	Super fast and easy to understand and navigate
VERY SATISFIED	Simple. Quick. And easy to understand. Why the can't other elections be so easy?
VERY SATISFIED	This was way too easy!
VERY SATISFIED	I appreciate and respect the direct and safe process.



Rating:	Comments about this process:
VERY SATISFIED	I most especially appreciated the videos (I didn't check for captions but if they didn't have them they are needed) and the questionnaires
VERY SATISFIED	Easy, concise process. Thank you!
VERY SATISFIED	This was super easy and efficient. Thank you!
VERY SATISFIED	I especially appreciated the outlined and live bio of the candidates. I reviewed each of the different district PEC candidates qualifications even though not part of my district to learn the quality of people representing the consumers. Very impressive and looking forward to the maintenance of quality infrastructure while maintaining decent fair pricing with Texas natural energy as expressed by these candidates.
VERY SATISFIED	having the bios on the candidates and their positions was extremely helpful in decision
VERY SATISFIED	Super easy
VERY SATISFIED	Quick, easy and very accessible!
VERY SATISFIED	Great process. Thanks.
VERY SATISFIED	It's always super easy and convenient being able to vote over the phone.
VERY SATISFIED	Just thanks ??
VERY SATISFIED	Like it!



Rating:	Comments about this process:
VERY SATISFIED	I like how the email notices encourage members to vote. The early voting economic sweepstakes is very effective.
	I was surprised and pleased at how well the link and voting process worked. Excellent technology. Before I logged on, I had no idea who was running or who to vote for. The Bios, other forms, and short videos were helpful.
VERY SATISFIED	Voting was easy and convenient!
VERY SATISFIED	Very impressive format.
VERY SATISFIED	Easy to vote, thank you
VERY SATISFIED	You all did a good jobNavigation was easy and worked like a charm.
	Thanks,
VERY SATISFIED	Extremely easy
VERY SATISFIED	Extremely easy
Contraction of the local division of the loc	Simple and easy; I liked the video attached to the bio.
VERY SATISFIED	I liked that all information about all candidates was provided. I did not have to look for it from other sources.
VERY SATISFIED	The videos from the candidates are very helpful.



Rating:	Comments about this process:
VERY SATISFIED	Overall, a good experience. Easy navigation, video quality of candidates messages was good (though timing was off just a smidge). Only problem encountered was initial log in, I had to request my log in & password as I didn't know where that info was located. Good job
VERY SATISFIED	Simple and quick
VERY SATISFIED	Thanks for making this easy without any hiccups or bugs. In and done within 5 minutes. ??
VERY SATISFIED	Very user friendly
VERY SATISFIED	So easy to understand. Thank you
VERY SATISFIED	Loved the bios feature so that I could have a good understanding of where each candidate stands.
VERY SATISFIED	Voting made easy! Thanks ??
VERY SATISFIED	Thnx for making it simple!
VERY SATISFIED	Well designed voting platform. I was able to read the candidates bios prior to casting my vote. 5 Thumbs ups.
VERY SATISFIED	Glad you had the bios for the candidates so I could make an informed decision.
VERY SATISFIED	Easy and convenient.
VERY SATISFIED	If only we could have all these voting-method choices in all elections!! So easy. It was also helpful having the candidate bios included. Thanks, PEC.
VERY SATISFIED	This was very simple!


Rating:	Comments about this process:
VERY SATISFIED	This is a great process for voting! Thank you to all the PEC employees and especially those who made this voting process possible!
VERY SATISFIED	Thanks for the Bio's for all candidates
VERY SATISFIED	Excellent
VERY SATISFIED	Works well, keep it for future
VERY SATISFIED	Quick and easy! Good job!
VERY SATISFIED	Easy to Use. Great Work!
VERY SATISFIED	Good bios, clear instructions. Simple voting technique.
VERY SATISFIED	Great!!
VERY SATISFIED	I appreciate being able to easily review the bios and easily navigate back to the ballot.
VERY SATISFIED	It was fast and easy to navigate .
VERY SATISFIED	nice and easy voting
VERY SATISFIED	User friendly
VERY SATISFIED	The video Bios were so helpful!!! Thank you so much for providing those which truly help in showing each candidate.
VERY SATISFIED	It's too easy! LOL.
VERY SATISFIED	Many Thanks
VERY SATISFIED	Very quick and easy to use.
VERY SATISFIED	Great to have bios online for review. Easy process.
VERY SATISFIED	I like the videos.
VERY SATISFIED	Time saver! Having bio is very important for voter info.
VERY SATISFIED	Easy to use.



	51
Rating:	Comments about this process:
VERY SATISFIED	very easy and straight forward
VERY SATISFIED	Easy Peezy
VERY SATISFIED	Thank you for making this process so easy!
VERY SATISFIED	I like background info provided
VERY SATISFIED	Easy!
VERY SATISFIED	Keep up the good work. I love PEC and this voting method is well thought out and easy.
VERY SATISFIED	Easy and all information was available to make choice.
VERY SATISFIED	Loved the Bio's.
VERY SATISFIED	Very easy to follow, and I also appreciate the candidate bios that were sent in the mail.
ERY SATISFIED	Very professional and informative.
ERY SATISFIED	none
ERY SATISFIED	No comment, it was very easy
VERY SATISFIED	I was pleased to be able to read each of the candidates Bio's which helped me in the decision process of who I would vote for. Very easy to do and took no time at all.
ERY SATISFIED	Very easy to vote and well done with the video. I shouldn't waited until the last minute
/ERY SATISFIED	Easy to access the voting site I like it.
ERY SATISFIED	Most efficient!
VERY SATISFIED	Great incentive for a vote - by offering utility bill credits! The bio and videos were extremely helpful in learning about the candidates.



	51
Rating:	Comments about this process:
VERY SATISFIED	Like to read their profile.
VERY SATISFIED	Simple and easy
VERY SATISFIED	Straightforward, easy, with good information on each candidate.
VERY SATISFIED	Very user friendly, the and bios and videos presentations are extremely helpful! Thank you!
VERY SATISFIED	Quick and easy to use.
VERY SATISFIED	Exceptionally easy!
VERY SATISFIED	It was very simple and to the point which made it easy to understand and vote. Just enough info short and sweet
VERY SATISFIED	Easy to use, and enjoyed the videos posted by each candidate. Helped me decide who to vote for!
VERY SATISFIED	Easy process and helpful information about each candidate.
VERY SATISFIED	Simple, fast and easy. Great way to vote for those who have some savvy of a computer and internet.
VERY SATISFIED	excellent videos. a great help!
VERY SATISFIED	Very easy to follow instructions and vote
VERY SATISFIED	The online option is quick and easy.
VERY SATISFIED	Very well explained and user friendly!
VERY SATISFIED	Great idea - very easy
VERY SATISFIED	Easy to understand and use.
VERY SATISFIED	Thanks for making it so easy to vote and for the candidate bios and interview questions.
VERY SATISFIED	Straight forward and succinct process. Well done!
VERY SATISFIED	Very quick and easy



Rating:	Comments about this process:
VERY SATISFIED	You made the voting process so, so easy. Thank you
VERY SATISFIED	Much easier process. Thanks!
VERY SATISFIED	very helpful having bios and videos to get to know the folks on the ballot
VERY SATISFIED	This was the easiest voting process I've ever experienced in my 66 yrs of life.
VERY SATISFIED	Extremely easy!
VERY SATISFIED	Easy to do
VERY SATISFIED	The online voting was awesome with the videos of each candidate. It gave me a chance to see all candidates and vote accordingly. Thank you.
VERY SATISFIED	Very intuitive and easy to do! Thank you for a simple process!
VERY SATISFIED	Perfect.
VERY SATISFIED	Let's work on solar power in District 6 we need to look forward the future
VERY SATISFIED	Quick and easy with access to bios.
VERY SATISFIED	Muy practico y bien facil de votar, gracias PEC por sus excelentes servicios,,
VERY SATISFIED	fast, efficient, and easy to use!
VERY SATISFIED	I believe I was already enrolled in the Power of Change program so I just left that block unchecked. There was no other option. I hope that was the correct thing to do because I did want to be or continue to be enrolled.
VERY SATISFIED	Very easy to navigateall the info available easily.
VERY SATISFIED	Awesome!



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Rating:	Comments about this process:
VERY SATISFIED	very quick and easy
VERY SATISFIED	Very easy to understand, and fast.
VERY SATISFIED	This voting process was very easy to use a long with the bios.
VERY SATISFIED	It was fast and easy. I liked the direct link to the ballot. This was my first time voting.
VERY SATISFIED	l am thankful for the bios provided. It helped me make an informed decision.
VERY SATISFIED	Very easy and not confusing
VERY SATISFIED	very easy process to vote as a member of PEC.
VERY SATISFIED	Super easy with the option to look at bios!!
VERY SATISFIED	Thank you for providing candidate bio to review prior to casting ballot.
VERY SATISFIED	Efficcient and complete. I appreciate the reminders you sent me.
VERY SATISFIED	The written biographical sketchesin a similar format for each candidate, were helpfuland the video discussions by each candidate expressing their qualifications and interests were also informative.
VERY SATISFIED	I appreciated the easy ability to review documents on each candidate
VERY SATISFIED	Quick and easy.
VERY SATISFIED	simple to vote
VERY SATISFIED	Very easy to follow. Loved the inclusion of Bio videos.
VERY SATISFIED	Video bio is great!
VERY SATISFIED	I worry about the accuracy in the bios - how do we know those ar factual? I would like to see a third party vet them.



Rating:	Comments about this process:
VERY SATISFIED	Very well thought out and the videos make it easier to choose
VERY SATISFIED	Thank You
VERY SATISFIED	<ul> <li>I DID A LOT OF RESEARCH ON PAUL AND HIS POLITICAL</li> <li>AFFILIATIONS BEFORE I VOTED. IF WE ARE TO TAKE CHARGE OF</li> <li>OUR COUNTRY AGAIN, WE MUST START WITH THE MOST BASIC</li> <li>ELECTED OFFICIALS. PLEASE PROVIDE POLITICAL</li> <li>AFFILIATIONS FOR FUTURE VOTES.</li> </ul>
VERY SATISFIED	Easy to use and the bio links were very helpful
VERY SATISFIED	Easy and quick
VERY SATISFIED	Very simple, clear and easy. I likely would not have bothered to vote otherwise.
VERY SATISFIED	I checked my paper ballot for Paul Graf, and then realized I had to fill the box in with ink. I was afraid my vote wouldn't count since the original X I placed in the box wouldn't count my vote, so glad PEC gave an alternative. Thank you.
VERY SATISFIED	Easy with QR code on ballot
VERY SATISFIED	Should have had an option to indicate that one already participates in the "Power for Change" program.
VERY SATISFIED	It was so easy to read the bios and then place my vote.
VERY SATISFIED	Easy, straightforward process.
VERY SATISFIED	I love being able to read about the qualifications and biographies of the candidates, side by side.
VERY SATISFIED	Easy and fast way to vote
VERY SATISFIED	PEC's web voting process was easy to understand and navigate and I was able to complete it quickly and easily.



Rating:	Comments about this process:
VERY SATISFIED	Extremely simple.
VERY SATISFIED	I appreciate the bios, the consistent follow up emails reminding me to vote, and the simple voting process. Thank you.
VERY SATISFIED	very quick and had the information needed to cast vote
VERY SATISFIED	This was a good way to vote.
VERY SATISFIED	Well presented and thought out.
VERY SATISFIED	Great way to get you vote counted and very easy. I enjoyed reading the bio's
VERY SATISFIED	easy and clear of process
VERY SATISFIED	Thorough, well-presented with video and print.
VERY SATISFIED	Easiest way I've ever voted!
VERY SATISFIED	Easy
VERY SATISFIED	I wish everything was this easy.
VERY SATISFIED	Quick with intuitive instructions
VERY SATISFIED	Easy and straight forward
VERY SATISFIED	Loved the bio videos!
VERY SATISFIED	Easy and strait forward ballot. no fuss-no mess
VERY SATISFIED	It was easy to vote since you emailed me a reminder. I liked the candidates' videos on themselves very much.
VERY SATISFIED	Simple, well done, plenty of information about candidates.
VERY SATISFIED	I loved the detailed bios for each candidate, it made it much easier to understand their platform and make a decision.
VERY SATISFIED	Appreciate the detailed bios - helps to make an informed decision. Very easy process - thank you!



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Rating:	Comments about this process:
VERY SATISFIED	Easy and very understandable. No reason not to cast your vote!
VERY SATISFIED	I like the format of this, great work.
VERY SATISFIED	Really easy. The Bios were very helpful.
VERY SATISFIED	Easy to do.
VERY SATISFIED	I honestly needed all the remindersI usually throw things like this away thinking I can never know who will be good, but the extensive bios you provided in the packet mailed to me really helped with that and I was able to find a candidate I connect with. Then having the link in my email made it so easy, thank you!
VERY SATISFIED	Web design was very easy to navigate to compare each candidate and select when when finished on each bio.
VERY SATISFIED	Thank you for the online voting option. It is extremely beneficial.
VERY SATISFIED	GREAT JOB, MADE THE BALLOT SIMPLE AND EASY TO CAST. HOPEFULLY YOU GET 100% PARTICIPATION.
VERY SATISFIED	Thank you for providing each candidates information to view before voting!!!
VERY SATISFIED	Very quick and easy! Thanks
/ERY SATISFIED	Thanks
VERY SATISFIED	I liked being able to see who the candidates were and a little about them. It was easy to use and very convenient ways to move around inside the ballot.
VERY SATISFIED	Quick and easy
ERY SATISFIED	Great on-line approach with background and videos of the candidates.
<b>VERY SATISFIED</b>	Very easy and straightforward



Rating:	Comments about this process:
VERY SATISFIED	Easy
VERY SATISFIED	thanks for making this so easy and safe.
VERY SATISFIED	A+
VERY SATISFIED	I LIKE BE ABLE TO VOTE BY INTERNT
VERY SATISFIED	Easy process.
VERY SATISFIED	Thank you for providing easy to access BIOs of the candidates
VERY SATISFIED	none
VERY SATISFIED	Nice layout, I got to see all the bio's and questionnaires of the candidates. Thank you, and your service is pretty electrifying as well.
VERY SATISFIED	Very user friendly and easy to understand.
VERY SATISFIED	Fast and easy, with all the information needed about the candidate to cast my vote.
VERY SATISFIED	Very easy to understand.
VERY SATISFIED	Well done, video presentation very helpful.
VERY SATISFIED	I like the ease of opening, reviewing candidates and reviewing their questionnaires.
VERY SATISFIED	Very simple process
VERY SATISFIED	Quick and easy.
VERY SATISFIED	Very easy
VERY SATISFIED	Love the video option!! It's nice to get to know who we are voting for.
VERY SATISFIED	Easy and great information about candidates



Rating:	Comments about this process:
VERY SATISFIED	Very easy to navigate, obtain candidate information and complete voting process.
VERY SATISFIED	very easy process. Liked the bio's
VERY SATISFIED	Easy and Informative having the Candidates Bio information available.
VERY SATISFIED	easy peasy!
VERY SATISFIED	One of the most streamlined, well-explained, and concise online voting processes I have ever encountered. Having bios and statements readily accessible sets the example for how this should be done. Thanks.
VERY SATISFIED	Easy process from reviewing candidates to voting. We've only been with PEC for a few months, but I am very impressed.
VERY SATISFIED	I love this format. I will probably become a more active voter if this format continues to be available.
VERY SATISFIED	Very smooth online voting. Your selection of the folks responsible for your sites HTML work should be praised.
VERY SATISFIED	I appreciate the candidates' biography information being readily accessible. Such a simple, efficient way to vote!
VERY SATISFIED	The bio was very helpful ! Simple easy straightforward they were all great candidate but we like ho the company has done so far so we decided to continue on the same course hopefully .
VERY SATISFIED	This is how all elections should be handled! Perfect.
VERY SATISFIED	I like the amount of information provided by each candidate and especially the video presentations by each. The disclosures were also helpful in the process.
VERY SATISFIED	Easiest vote I have ever been able to make.



Rating:	Comments about this process:
VERY SATISFIED	Easy and secure with ID and password. I like that you can read the BIOS before voting. Great job!
VERY SATISFIED	It was easy to vote on line!
VERY SATISFIED	Excellent method of handling this. Very readable and understandable. Keep up the good work.
VERY SATISFIED	Nicely implemented. SBS is a great resource!
VERY SATISFIED	very easy to use
VERY SATISFIED	Good bio's to make informed decisions and easy to vote.
VERY SATISFIED	Super easy! Thank you!
VERY SATISFIED	Best voting format I've ever seen. Straight forward navigation from beginning to end with key info necessary to make an informed vote centrally available. I've been very frustrated in general by Texas elections because they make it hard to find info about candidates and issues. Thank you for the good job you've done here.
VERY SATISFIED	Very information
VERY SATISFIED	I really liked the link to the individual videos where I could hear directly from those seeking my vote. This type of video is worth much more than a resume alone.
VERY SATISFIED	VERY EASY
VERY SATISFIED	The bios were well communicated and the process very streamlined. Well done Thank you.
VERY SATISFIED	Super easy and convenient!



Rating:	Comments about this process:
VERY SATISFIED	Fast and easy.
VERY SATISFIED	We appreciate all three candidates that ran.
VERY SATISFIED	Extremely easy to use.
VERY SATISFIED	Contrary to most newly implemented actions to be taken online, the instructions for voting in PEC's election were written in an easy-to-understand language for non-techies like me. Well- done! Thanks.
VERY SATISFIED	Great way to do this. Keep it up PEC
VERY SATISFIED	Quick and painless
VERY SATISFIED	Very good process, I liked the personalize email link so did not have to log into smart hub site. Very efficient being able to move from bio to bio, then vote. All good. Thank you
SATISFIED	I would of liked the timing of the postal mailing to be when the voting window was open so I could take care of it in the same day.
SATISFIED	l appreciate it that you provided information on both candidates - their videos, conflict of interest declarations, and the questionnaires.
SATISFIED	The voting process is very simplified and I am happy to help in the process. Thank you.
SATISFIED	The e-mail was a bit confusing. The voter ID and password was not accepted. However the link to vote was very easy to access and use.
SATISFIED	Where was voting instructions in the SmartHub app?



Rating:	Comments about this process:
SATISFIED	I would have liked to have more time than DURING the vote to learn about the Power of Change program and who, specifically, it benefits. 501(c)(3) and (4) can encompass a wide range of motivations and uses. i like the idea, but don't want to inadvertently support something i'm opposed to, such as a company that oppresses anyone at all, directly or indirectly.
SATISFIED	Process doesn't seem to be confidential.
SATISFIED	I received voting instructions in the mail the day before online voting began. I would have preferred to be able to vote online as soon as I received the physical mail. Please open online voting on or before sending the physical mail.
SATISFIED	Thank you for making this so easy
SATISFIED	I liked how easy it was to read the candidate bios
SATISFIED	I always wonder the pricing in Summer vs winter. I tried to lower my summer consumption still used to get higher power bill.
SATISFIED	Smooth and easy
SATISFIED	Very easy-
SATISFIED	I chose Mr Graf for his mention of his wife and character. I believe he has the best interest of our awesome COOP members.
SATISFIED	Process was simply and convenient. Only suggestion is to provide candidate views/plans for the coop. Their backgrounds and qualifications are a must but so is their vision.
SATISFIED	Professionally done.
SATISFIED	It was okay, but since it it was primarily online, a video from each candidate could have been provided.



Rating:	Comments about this process:
SATISFIED	I got two mailings regarding the election. You may want to consider just one to cut down on the cost and waste of resources. Thanks.
SATISFIED	Pedestals is a great cooperative. We are proud to be part of the election for the leadership that works to improve service, costs, community support.
SATISFIED	Quick and easy!
SATISFIED	Easy to follow instructions and get the information on the candidates.
SATISFIED	Appreciate that information about candidates was easily accessible
SATISFIED	The ballot process was simple enough and it was very convenient that the option to vote online was available.
SATISFIED	I tried first via QR code on my phone which did not work.
SATISFIED	Easy to cast the ballot. Candidate bio is very helpful.
SATISFIED	Great job, make sure we do t have rolling blackouts during this summer
SATISFIED	No way am I going to have support nonprofit organizations that I know nothing about. It might be a nonprofit that I would never consider supporting. If it's a Christian organization yes otherwise no way. And I have it on the ballot not specify which nonprofits etc. is ludicrous.
SATISFIED	very easy, would not have voted without the email prompt with this ability here. LOVE the bios. Made the choice VERY clear.
SATISFIED	Convenient way to participate. Thanks



Rating:	Comments about this process:
SATISFIED	member would need access to a computer.
SATISFIED	I liked the written bio, video, and questionnaire.
SATISFIED	I like the process, straight forward and easy. Re the voluntary program, I didn't see any examples of what kinds of grants have been issues, is there a place to see where your efforts are going or at least what type have been granted in the past.
SATISFIED	Very Simple. Prefer online vs. paper ballot sent.
SATISFIED	Very easy and convenient.
SATISFIED	Hard to get to the place to vote. The hub didn't have vote here on it.
SATISFIED	no comment
SATISFIED	Pretty good, there was enough info on the candidates to make a decision
SATISFIED	Fair and transparent
SATISFIED	I donated to the "round up" program, but I would have appreciated access to a list of the local non-profit organizations to which I was donating.
SATISFIED	Thank you!
SATISFIED	Preferred not to download a pdf to view conflicts of interest
SATISFIED	The bios and videos were very helpful in making my choice. Thank you for letting me be a voice in something that effects my life.
SATISFIED	Not the prettiest site, but it guarantees my engagement in the voting process. If mail in only I most likely would not have participated.



Rating:	Comments about this process:
SATISFIED	We appreciated the information sent about the candidates. The voting process was simple. Thank you.
SATISFIED	Ballot is a little confusing.
SATISFIED	Very easy to cast a vote. Thank you for putting the link on the bill pay website.
SATISFIED	Nice and easy
SATISFIED	no comment
SATISFIED	Easy to navigate to, simple to read bio's and vote.
SATISFIED	I like that I can read about him and I can read it a few times
SATISFIED	Once I found the correct link it was a cake walk.
SATISFIED	Easy to use and decent bio info on the candidates.
SATISFIED	The system worked very well, it was laid out well and I had no trouble finding and viewing what I needed to see.
SATISFIED	Would have liked some type of forum to ask questions of the candidates. From the resumes that I read Mr. Rister lives in Georgetown but I don't know where Mr. Hurley lives. I don't want someone on the PEC Board who like ERCOT doesn't even live in Texas. Would like to know what the candidates would suggest the PEC do to avoid ransomware getting into the PEC computer system.
SATISFIED	Easy to use. Nice.
SATISFIED	Very easy and quick process. I found it a breeze to vote.
SATISFIED	I wish I can win because we don't have a car to get to work and I wish the best luck to Mr. Milton



Rating:	Comments about this process:
SATISFIED	I considered not voting because I am not familiar with either candidate. Had I know that each bio was attached to the voting website, I would have voted sooner.
SATISFIED	Easy and quick
SATISFIED	clean and easy process
SATISFIED	I appreciate the video content
SATISFIED	Works fine.
SATISFIED	I like it, it's efficient. I received a ballot by mail and read (my eyes are not so great) the bios which allowed me to decide how to vote. I was then able to go online and vote with my election ID and Password y'all sent. Thank you.
SATISFIED	I really like the videos and bios. This was helpful to get to know the candidates and to make an informed decision.
SATISFIED	Like it. Saves trees and money.
SATISFIED	website took a very long time to processwas not sure it was going to go through
SATISFIED	I appreciate the bios
SATISFIED	Very efficient and easy to do. First time to use online voting. Great for this situation, however would be uncomfortable for poltical elections.
SATISFIED	It's convenient, fast and easy.
SATISFIED	neat and easy to read
SATISFIED	I like that you give the option to see each candidates bio prior to voting



Rating:	Comments about this process:
SATISFIED	Need simple bullet points about people's positions on topics.
SATISFIED	It was fast and easy.
SATISFIED	I appreciate the opportunity to review each candidates bio, and other relevent information. It certainly helps to determine who I consider to be the best candidate for the position.
SATISFIED	NA
SATISFIED	I like it that we are able to vote using the smarthub portal. It made me feel it was more legitimate, rather that clicking on a link and doing a Ballot. Also the process was smooth and well presented. Thanks.
SATISFIED	NONE
SATISFIED	this is much better then the past which shows progress
SATISFIED	Easy peasy
SATISFIED	Fast and easy
SATISFIED	Very easy to use. The short bio's were helpful.
SATISFIED	Impressive get-out-the-vote campaign.
SATISFIED	I appreciate all of the bio information on both candidates and videos they posted.
SATISFIED	Google would not take you to the website.
SATISFIED	Easy to use. Even having to request voting IDs by email, response was quick and each step easy and rapid. I want to continue to receive and pay bills by USPS so did not contribute to Power of Change, as I do not want to start an online account and whether or not this would be the case was not clear.
SATISFIED	This voting process was very efficient.



Rating:	Comments about this process:
SATISFIED	None.
SATISFIED	Something new, nice to see technology moving forward.
SATISFIED	This process has been very meticulously designed and it given the sense of real time voting.
SATISFIED	great way to give my input
SATISFIED	Better than the paper route. Never voted before by that method
SATISFIED	It would be great to have a similar format for the bios to make it easier to compare candidates. Overall, the experience was great and easy!
SATISFIED	I like the fact that you allow us to read and hear the Candidates via Video and I see who really is qualified and has the experience, what looks good on paper can never replace real On the job experience and involved with the goal to give us all a better experience and cost matters with our daily use of PEC Utilities.
SATISFIED	Thank you.
SATISFIED	No women or people of color on the ballot
SATISFIED	Thank you for having both video and written bios. Closed captioning on the video would make them accessible to those hard of hearing/deaf
SATISFIED	I want to the educational background of all candidates in the future.
SATISFIED	Not sure why there were so many options outlined in the email for voting clicking the direct link and using this site was VERY easy and intuitive!! Hope lots of people vote!



Rating:	Comments about this process:
SATISFIED	Wouldn't accept my email address. Said it was invalid but it was the correct address
SATISFIED	Quick and easy.
SATISFIED	Would have loved to see Resume on all candidates.
SATISFIED	Everything good and easy!
SATISFIED	easy. plenty of information on the candidates.
SATISFIED	The ballot was easy to use. I liked that there was both a video and a bio.
SATISFIED	I assume it is one vote per household though I did not see it stated clearly anywhere.
SATISFIED	Very easy.
SATISFIED	Was sent ballot instructions and IDs a day before the online voting became available. A bit annoying to attempt to vote and be told it's not time yet.
SATISFIED	It was a little confusing where to final submit your vote. When clicking on bio it opened up whole new page and confused me as to where to go to submit. All in all really appreciate the video bios. Helped me make a decision. Thank you.
SATISFIED	No suggestions for improvement. It was easy to use.
SATISFIED	Appeared to be easy enough, and as long as it is secure, I am comfortable with the process.
SATISFIED	very quick and simple
SATISFIED	Very easy to do. Great system
SATISFIED	Very simple process, nothing complicated. Thank y'all
SATISFIED	Simple



Rating:	Comments about this process:
SATISFIED	I simply logged in Then voted with a few clicks. Technology win!
SATISFIED	I appreciate and like the bios and other questionnaires so we can review the candidates.
SATISFIED	Appreciate the biography attached for each candidate
SATISFIED	When you make something this easy, in this kind of election, you should get a better response. I would think. Other types of elections should not be so easy.
SATISFIED	easy peasy
SATISFIED	good bios
SATISFIED	Early on when I first got the notice to vote I was not sure which district I was a part of and so I read all the bios, but still wasn't sure how to find out which candidate I was voting for. It read that I could vote via the mobile app, which I use to pay my bill, but I was not able to find that accessible on the app. For me that would have been the best way to do this. Ultimately, I am grateful for the email and ease of voting with the personalized link.
SATISFIED	I was glad to have the candidate videos
SATISFIED	Easy
SATISFIED	I am satisfied with the voting. I am totally NOT satisfied with the shutting down of power during the freeze and having both of our water heaters blow up. Pedernales is responsible for this and should pay for their replacement.
SATISFIED	It was fast and easy.



Rating:	Comments about this process:
SATISFIED	Good info and understanding of candidates Easy process THNX
SATISFIED	We have been here for 15 years. This is the first time we have voted. We appreciated the online candidate profiles.
NEUTRAL	I would have been nice to make the DATE that online voting was available more clear.
NEUTRAL	It would've been nice to know you did not still have my email address before I voted. If you said so, I missed it.
NEUTRAL	Great online voting. Never have done it.
NEUTRAL	My first time voting, I did not see the information about which district I would be voting for, before I read ALL of the Bios.
NEUTRAL	I hope this is a more trustworthy election than the November 3rd election was.
NEUTRAL	lost connection mid-way
NEUTRAL	Wish I had more time to look into these candidates.
NEUTRAL	Why do we have to download the forms (such as the Conflict of Interest form) to look at them? Why not have those forms on the bio page so we can scroll down and look at them? I don't want to download all that stuff to my computer.
NEUTRAL	Having to reset cookies on my browser was a pain. Overall, not a bad experience.
NEUTRAL	Like that the bios were there to access.
NEUTRAL	As long as this software isn't made by Dominion Voting Systems I'm okay with it.



Rating:	Comments about this process:
NEUTRAL	Appears to work okay. However, with systems like this, one has to be careful that fraud does not creep into the voting process.
NEUTRAL	Highlight candidates plan and vision to understand their stance easily
NEUTRAL	would like to see more of each individual besides only at voting time
NEUTRAL	Easy to use.
NEUTRAL	I believe I have 2 active accounts, is there a way for me to cast a second vote.
NEUTRAL	Please provide more information about the tasks / responsibilities that the a director is accountable for, in order to permit a comparison against the candidate's past experience and qualifications.
NEUTRAL	I hate any type of survey and will not provide an opinion.
NEUTRAL	The smart hub app has no place or option for you to vote
NEUTRAL	This is fine.
NEUTRAL	Hope there is easy link for the vote in Smarthub app.
NEUTRAL	Did not find a VOTE button in my App. Had to use browser.
NEUTRAL	Worked as it should.
NEUTRAL	Is this more secure than the federal elections? Will my vote be changed to the one favored by powers that be? Will former PEC members (dead people) be permitted to vote? If it is more secure, my vote won't be changed, and only current members vote, then I am very satisfied. Thank you!



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Rating:	Comments about this process:
NEUTRAL	I was rather disappointed to be asked to make a change in my power bill's structure, I was under the impression this was about voting for a BOD.
NEUTRAL	This is a great way to vote, as long as results are not manipulated like 2020 election.
DISSATISFIED	seemed easy, the only thing I would worry about is someone getting my user and password to make the vote. Surprised we didn't have a "login, confirmation of who I am and that it is I who voted". If this is taken from the billing account email, which i'm assuming is the case, then there is a trust being made between that and the email service which is unencrypted in transit and could technically be stolen.
DISSATISFIED	It was very hard to find where you go to vote.
DISSATISFIED	During winter storm URI, only 40+ homes within our over 100+ subdivision lost power for over 4 days. We had extensive home/pool damage due to the absence of power. Never once did PEC communicate with us with updates or assist with any of the financial burden. It was also surprising to see our bill the highest it had even been since moving into our home, even though we were without power for almost a week.
DISSATISFIED	I was never asked for my ID number or my password in order to submit my vote online.

### DirectVotePlus

### PEDERNALES ELECTRIC COOPERATIVE 2021 ANNUAL DIRECTOR ELECTION

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Rating:	Comments about this process:
DISSATISFIED	This is the first time I was able to find any information on your site about Anthony Hurley and I had to access the ballot to get to it!! You all made it very easy to find info on Milton but much more difficult to find it for his opponent. That's not right.
DISSATISFIED	Rule One in marketing: KEEP IT SIMPLE! It seems like it took forever to learn how to vote. Why not a simple, easy to get to website (such as http:pec.coop/VOTE) that would provide everything one needs.
DISSATISFIED	It was hard to find the ballot access. It should be on every member's account page.
DISSATISFIED	It took at least 20 minutes to figure out what district I was in. Why is that information not anywhere on smart hub or my digital bills? I had to Google a district pec map and guess.
DISSATISFIED	Got PEC mail on voting yesterday Went online and got a message that voting was not open. Called and was informed that voting opened today. The mailed voting instructions did not state that voting started on May 19. Hopefully, members were not confused and just won't vote not a good thing.
DISSATISFIED	Link on pec.smarthub.coop redirects to null then bounces to this directvote site. This left me feeling unsure the vote would be counted correctly. Also, not obvious from candidate info page whether candidates were "at large" or not. A link to district boundaries would have been helpful, because not every coop member knows which district they're in. Confirmation emails are good though.
VERY DISSATISFIED	Very well organized and able to read the bios easily.



NO COMMENT

NO COMMENT

excellent

none

"Your level of satisfac	ction with the web voting process:"
Rating:	Comments about this process:
VERY DISSATISFIED	Would like an option for PEC Members to pose questions to new Directors.
VERY DISSATISFIED	Good
VERY DISSATISFIED	I particularly appreciated the bios of the candidates. For people that don't live in the area, I found this very helpful.
VERY DISSATISFIED	Is this system approved by Dominion voting systems?
VERY DISSATISFIED	Simple
VERY DISSATISFIED	PEC people are a bunch of
VERY DISSATISFIED	I prefer paper ballots. They would be more auditable. Thanks
NO COMMENT	I believe I am already enrolled in Power of Change. If not, I would like to be.
NO COMMENT	Very easy to use and to do. Thank you,
NO COMMENT	Easy
NO COMMENT	Easy to vote on line. Was glad I was able to read each bio prior to voting
NO COMMENT	Good experience although it would have been an even better experience had the mobile SmartHub app allowed members to vote.
NO COMMENT	n/a
NO COMMENT	Thanks for making it simple! I liked the videos provided this time too.



Rating:	Comments about this process:
NO COMMENT	I missed the place where I could sign up for the voluntary Power of Change program.
NO COMMENT	Only 1 vote per houehold? Not each person?
NO COMMENT	excellent
NO COMMENT	Very easy!
NO COMMENT	good access to candidate bios, easy voting
NO COMMENT	Thank you for providing the information that helps me make an informed decision.
NO COMMENT	N/a
NO COMMENT	Process was easy. The email with the links looks a little long and lengthy, so I ignored it a few times. Once I clicked on link I thought was right one, I liked the process and the bio's being easiy accessible there.
NO COMMENT	Worked well, nice to have the bio links
NO COMMENT	Is Dominion counting the ballots?
NO COMMENT	Great
NO COMMENT	PEC is and has been WONDERFUL ever since we moved in to their territory! Keep up the great work!
NO COMMENT	easy
NO COMMENT	Comfortable to do it at home, in front of my computer, where I can gather more information to be well-informed. Easy. No hassles. directvote. net is an easy tool to use. Thank you, for providing this opportunity.
NO COMMENT	Super easy!!



Rating:	Comments about this process:
NO COMMENT	Very easy to determine the best candidate for this position based on previous bio information, experience and the videos. Very smooth voting process.
NO COMMENT	Prefer digital voting.
NO COMMENT	Easy, but very hard to pick both bios the candidates were strong. Maybe a video of them next time
NO COMMENT	I like as it gives each person equal access to the voter and we can read what each has to say without any filters applied. Good job.
NO COMMENT	easy to complete
NO COMMENT	Very easy process.
NO COMMENT	Great way to vote! I loved seeing the video of each candidate and their written responses!
NO COMMENT	Quick and easy way to votewish other sites were like this one.
NO COMMENT	Nice way to vote I like the Bio supplied to help confirm the person we are voting for.
NO COMMENT	How do you know who is voting? You did not ask for my PEC account number